

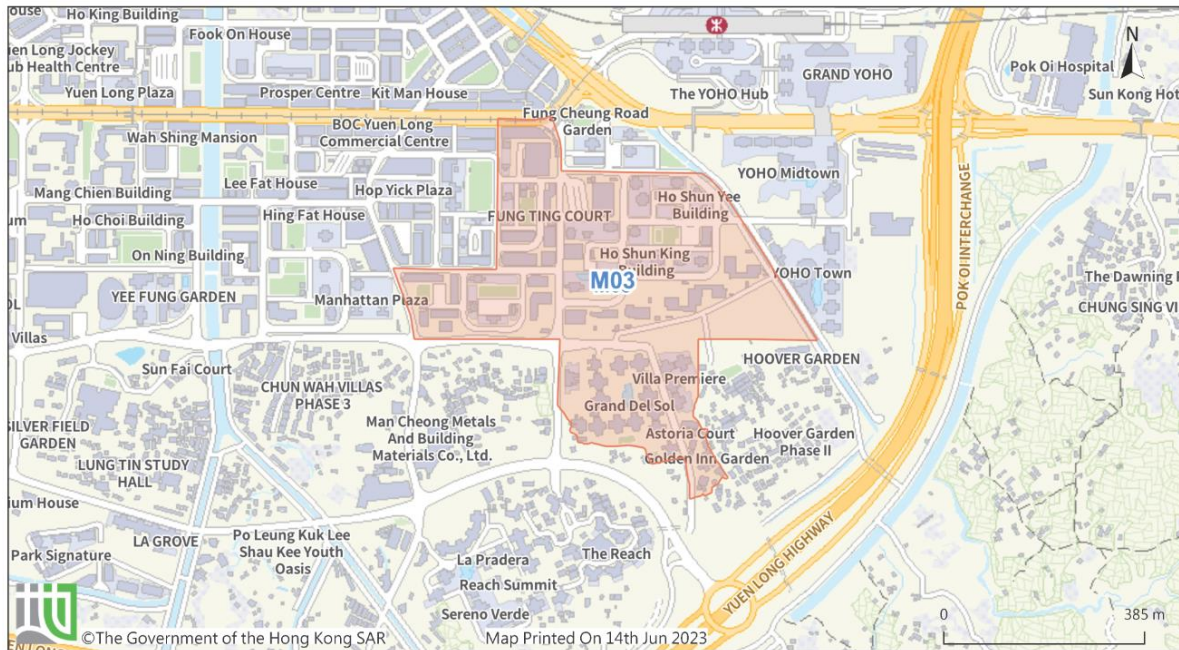
Information on Sub-district Care Teams

District : Yuen Long

Sub-district : Fung Cheung [Sub-district boundary map attached]



M03 Fung Cheung



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Operating organisation : Fung Cheung Community Association

Partnering organisation(s) : New Territories Yuen Long District Residents Fraternity
Association Limited
Yuen Long District Women's Association Limited

Communication Channels of the Care Team :

Telephone no. :	5308 3064
Email address :	fungcheung2014@gmail.com
Whatsapp:	5308 3064
WeChat:	YLFungCheung
Facebook:	元朗鳳翔關愛隊

List of Care Team members :

Captain :	Mr Chong Chin Ming
Vice-captain :	Mr Tung Fong Ngai
Members :	Mr Kwan Ka Yau Mr Yu Chung Leung Miss Chong Chui Shan Mr Ho Kwong Hung Mr Hung Chun Chiu Mr Tse Chi Keung Mrs Pushpa Gurung Mr Tsang Fan Lam Mr Ooi Zhao Rong Mr So Ka Chun

Summary of Services for the Sub-district:**A. Mandatory Services****1. Community Care**

Service Requirement	Key Performance Indicator (KPI)
(a) Set up communication channels of the Care Team with at least 2 channels, such as telephone, email, social media and instant messaging software, etc.	The relevant channels shall be opened within two weeks after the funding agreement takes effect, and shall be maintained until the end of the funding agreement.
(b) Widely publicise the communication channels and services of the Care Team to the residents of the sub-district.	Publicise the communication channels and services of the Care Team in the sub-district, covering no less than 95% of the residents of the sub-district within three months after the funding agreement takes effect.
(c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government to deliver information to the residents so as to strengthen ties with the residents.	Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the sub-district as required by the Government or as needed. Within one year after the funding agreement takes effect, the established liaison network shall cover not less than 20% of the households of the sub-district.

Service Requirement	Key Performance Indicator (KPI)
(d) Visit/contact elderly households in the sub-district, establish contacts, and provide basic services for the elderly, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the elderly in need to receive home or other support services in item (f) or referrals to relevant departments/organisations for professional services.	Provide information/services to at least 400 elderly households.
(e) Visit/contact other households in need in the sub-district, establish contacts, and provide basic services for the households, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the households in need to receive home or other support services in item (f) or referrals to relevant departments/organisations for professional services.	Provide information/services to at least 400 households in need.
(f) Depending on the circumstances of the sub-district, provide home or other support services to those in need (such as simple home repairs/cleaning, health talks, “Share and Care” activities like collection of old clothes for donation, recruiting and training residents to be volunteers to serve other people in need, etc.).	<ol style="list-style-type: none"> 1. Provide simple home repair/age-friendly home enhancement services to 150 elderly households; 2. Provide home cleaning services to 50 elderly households; and 3. Recruit and train 100 volunteers.

Service Requirement	Key Performance Indicator (KPI)
(g) Visit the “three-nil” buildings and old buildings where the owners’ corporations are not operating effectively/without hiring a management company to understand the management, safety and sanitary conditions of the buildings concerned, and compile the relevant information for the reference of the District Office. Depending on the situation of the building and the needs of the residents, make referrals to relevant departments or organisations for assistance, including applying to the District Office for provision of one-off cleaning services for the common areas of the building.	Visit every year at least 3 “three-nil” buildings or old buildings where the owners’ corporations are not operating effectively/without hiring a management company, and compile information about the management, safety and sanitary conditions of the buildings.

2. Assistance in Emergencies

Service Requirement	Key Performance Indicator (KPI)
(a) When there is a sudden incident/emergency/disaster in the district, care for the needs of the affected people and provide appropriate assistance, and forward important information to the residents as required by the Government.	Provide services up to 4 times as required by the Government.
(b) Provide emergency support for new policies/services of the Government or public organisations, such as assisting people in need to make applications (especially online applications) and assisting in the distribution of materials or information.	Provide services for 4 times as required by the Government.

B. Add-on Services

Service Requirement	Key Performance Indicator (KPI)
(a) Organise caring activities for elders and community integration and caring activities, including: 1. providing free health check-up services, health talks and free medical consultations; 2. organising community influenza/pneumococcal vaccination services; 3. organising Chinese culture workshops; 4. organising integration and caring activities during festive occasions; and 5. organising one-day local cultural integration tour and cultural carnival.	17 times with a total number of 1 600 participants
(b) Organise activities to promote the Basic Law, the National Security Law, education on the rule of law and sense of national identity	8 times with a total number of 560 participants
(c) Raise residents' awareness of improving the environment in the community, collect suggestions or reports from local residents on district minor works, hygiene blackspots and illegally abandoned vehicles in the sub-district, and make recommendations or referrals to relevant government departments.	20 times of recommendation or referral made to relevant government departments with an estimate of 2 000 people approached