

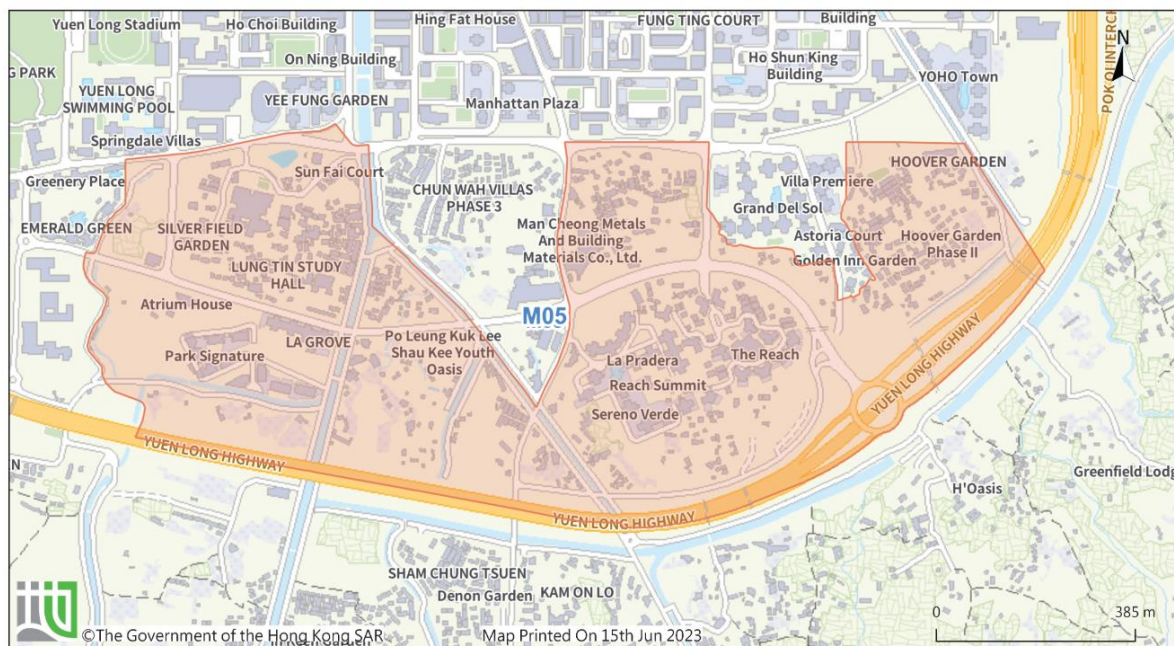
## Information on Sub-district Care Teams

**District :** Yuen Long

**Sub-district :** Shap Pat Heung Central [Sub-district boundary map attached]



### M05 Shap Pat Heung Central



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**Operating organisation :** Yuen Long Town Hall Management Committee Limited

**Partnering organisation :** Community Service Team

#### Communication Channels of the Care Team :

Telephone no. :	9189 2355 / 9189 6355
Email address :	sphc.careteam@ylth.org.hk
Whatsapp:	9189 2355
WeChat:	sphc_careteam
Instagram:	sphccareteam

**List of Care Team members :**

Captain :	Mr Fung Kin Chung
Vice-captain :	Mr Yeung Hung
Members :	Mr Tang Kwok Pong Mr Wong Chi Keung Mr Tang Kin Cheung Miss Li Ching Yee Ms Tang Hoi Yan Mr Wong Kin Shing Mr Koo Ming Yee, Eric Mr Lai Pak Nam, Bede Mr Ng Chee Yiu Mr Wong Wing Chun

**Summary of Services for the Sub-district:****A. Mandatory Services****1. Community Care**

Service Requirement	Key Performance Indicator (KPI)
(a) Set up communication channels of the Care Team with at least 2 channels, such as telephone, email, social media and instant messaging software, etc.	The relevant channels shall be opened within two weeks after the funding agreement takes effect, and shall be maintained until the end of the funding agreement.
(b) Widely publicise the communication channels and services of the Care Team to the residents of the sub-district.	Publicise the communication channels and services of the Care Team in the sub-district, covering no less than 90% of the residents of the sub-district within three months after the funding agreement takes effect.
(c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government to deliver information to the residents so as to strengthen ties with the residents.	Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the sub-district as required by the Government or as needed. Within one year after the funding agreement takes effect, the established liaison network shall cover not less than 30% of the households of the sub-district.

Service Requirement	Key Performance Indicator (KPI)
(d) Visit/contact elderly households in the sub-district, establish contacts, and provide basic services for the elderly, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the elderly in need to receive home or other support services in item (f) or referrals to relevant departments/organisations for professional services.	Provide information/services to at least 1 200 elderly households.
(e) Visit/contact other households in need in the sub-district, establish contacts, and provide basic services for the households, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the households in need to receive home or other support services in item (f) or referrals to relevant departments/organisations for professional services.	Provide information/services to at least 800 households in need.
(f) Depending on the circumstances of the sub-district, provide home or other support services to those in need (such as simple home repairs/cleaning, health talks, “Share and Care” activities like collection of old clothes for donation, recruiting and training residents to be volunteers to serve other people in need, etc.).	<ol style="list-style-type: none"> <li>1. Provide or make referral of simple home cleaning or waste disposal services to 50 elderly singletons, elderly couples and households in need; and</li> <li>2. Provide home enhancement services to 120 elderly singletons, elderly couples and households in need.</li> </ol>

## 2. Assistance in Emergencies

Service Requirement	Key Performance Indicator (KPI)
(a) When there is a sudden incident/emergency/disaster in the district, care for the needs of the affected people and provide appropriate assistance, and forward important information to the residents as required by the Government.	Provide services for 4 times as required by the Government.
(b) Provide emergency support for new policies/services of the Government or public organisations, such as assisting people in need to make applications (especially online applications), assisting in the distribution of materials or information, etc.	Provide services for 4 times as required by the Government.

## B. Add-on Services

Service Requirement	Key Performance Indicator (KPI)
(a) Promote the preservation and inheritance of rural cultures, including: 1. organising guided tours to monuments in Shap Pat Heung; 2. organising talks on village conservation and development; 3. organising a Shap Pat Heung food culture expo; 4. organising a talk on worship rituals of walled villages; 5. organising a walled village culture human library activity; and 6. Organising guided tours on the lantern lighting ritual of walled villages.	9 times with a total number of 500 participants
(b) Appeal to residents and visitors to conserve the rural environment by: 1. organising activities to publicise monuments; and 2. launching fire prevention publicity campaigns.	6 times with a total number of 1 100 people reached

Service Requirement	Key Performance Indicator (KPI)
(c) Assisting the District Office in caring for villagers in need under special weather conditions or in the event of other emergencies	6 times with a total number of 120 people served
(d) Providing health information to elderly groups, such as: 1. Holding the Elderly Health Days; and 2. Holding talks on life and death education.	26 times with a total number of 920 participants
(e) Organise activities to promote the Basic Law, the National Security Law, education on the rule of law, the meaning of law-abidingness and sense of national identity, including: 1. organising activities to promote the National Security Education Day; and 2. organising tours on rule of law education and sense of national identity.	6 times with a total number of 1 200 participants and people reached
(f) Organise festive activities, including: 1. organising celebratory activities for the National Day; 2. organising celebratory activities for the HKSAR Establishment Day; and 3. organising celebratory activities for traditional festivals.	10 times with a total number of 1 000 people reached
(g) Organise cross-sub district neighbourhood care activities, including: 1. Organising trainings for elderly volunteers; and 2. arranging volunteer services.	6 times with a total number of 150 participants
(h) Support life planning for youth by: 1. organising career expos; and 2. organising corporate visits.	4 times with a total number of 350 participants

Service Requirement	Key Performance Indicator (KPI)
(i) Organise talks on mental health	2 times with a total number of 100 participants
(j) Organise activities to promote social capital, arts and culture, including: 1. organising an occasional market (開心百貨); and 2. lantern Trail (花燈徑).	2 times with a total number of 430 participants