

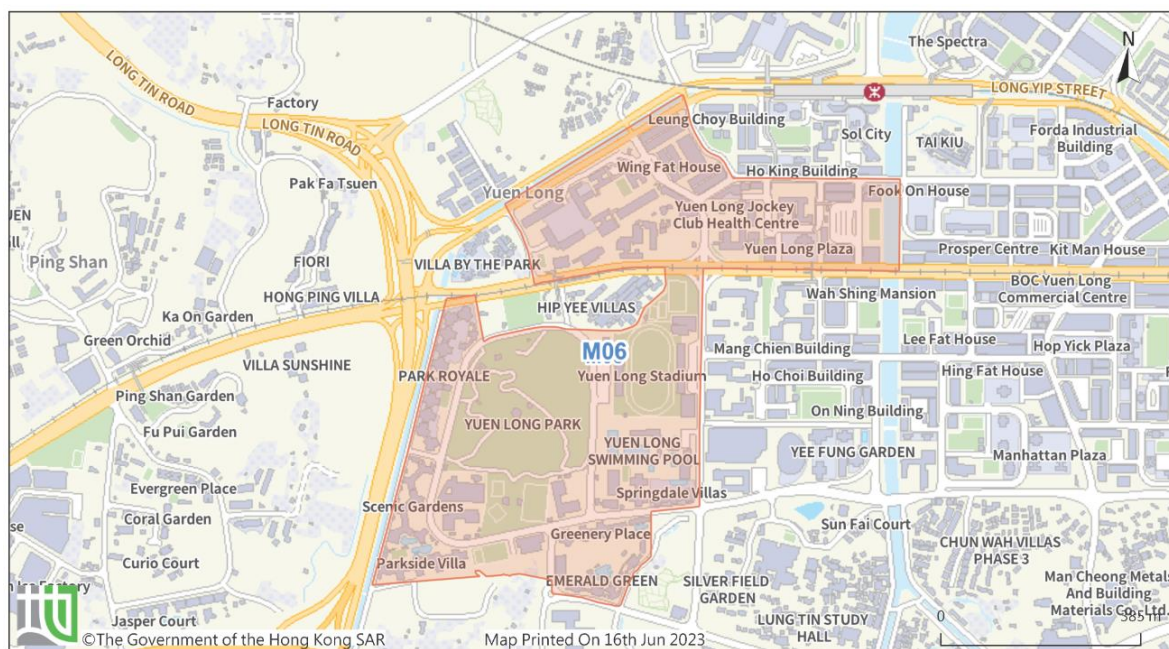
Information on Sub-district Care Teams

District : Yuen Long

Sub-district : Shui Pin [Sub-district boundary map attached]



M06 Shui Pin



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Operating organisation : New Territories Yuen Long District Residents Fraternity Association Limited

Partnering organisation : /

Communication Channels of the Care Team :

Telephone no. :	2479 3889 / 8493 0468 / 8493 4068
Email address :	drfshuipin1976@gmail.com
Whatsapp:	8493 4068
WeChat:	YLdrfshuipin
Facebook:	元朗水邊關愛隊

List of Care Team members :

Captain :	Ms Lam Hang Ngoi
Vice-captain :	Ms Yuen Man Yee
Members :	Mr Tam Lok Moon Mr Li Pak Ki Mr Fung Hoi Fung Mr Yuen Chi Lok Mr Cheung Hin Man Mr Ng Shing Cheong Ms Ng Chui Har Mr Wong Kin Yi

Summary of Services for the Sub-district:**A. Mandatory Services****1. Community Care**

Service Requirement	Key Performance Indicator (KPI)
(a) Set up communication channels of the Care Team with at least 2 channels, such as telephone, email, social media and instant messaging software, etc.	The relevant channels shall be opened within two weeks after the funding agreement takes effect, and shall be maintained until the end of the funding agreement.
(b) Widely publicise the communication channels and services of the Care Team to the residents of the sub-district.	Publicise the communication channels and services of the Care Team in the sub-district, covering no less than 91% of the residents of the sub-district within three months after the funding agreement takes effect.
(c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government to deliver information to the residents so as to strengthen ties with the residents.	Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the sub-district as required by the Government or as needed. Within one year after the funding agreement takes effect, the established liaison network shall cover not less than 15% of the households of the sub-district.

Service Requirement	Key Performance Indicator (KPI)
(d) Visit/contact elderly households in the sub-district, establish contacts, and provide basic services for the elderly, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the elderly in need to receive home or other support services in item (f) or referrals to relevant departments/organisations for professional services.	Provide information/services to at least 400 elderly households.
(e) Visit/contact other households in need in the sub-district, establish contacts, and provide basic services for the households, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the households in need to receive home or other support services in item (f) or referrals to relevant departments/organisations for professional services.	Provide information/services to at least 500 households in need.
(f) Depending on the circumstances of the sub-district, provide home or other support services to those in need (such as simple home repairs/cleaning, health talks, “Share and Care” activities like collection of old clothes for donation, recruiting and training residents to be volunteers to serve other people in need, etc.).	Provide 150 times of free hair-cutting service to people in need.

2. Assistance in Emergencies

Service Requirement	Key Performance Indicator (KPI)
(a) When the heat/cold/temporary shelter is in operation, care about the needs of those who use/stay in the shelter and provide appropriate assistance.	Provide services for 10 times as required by the Government.
(b) When there is a sudden incident/emergency/disaster in the district, care for the needs of the affected people and provide appropriate assistance, and forward important information to the residents as required by the Government.	Provide services for 4 times as required by the Government.
(c) Provide emergency support for new policies/services of the Government or public organisations, such as assisting those in need to make applications (especially online applications), assisting in the distribution of materials or information, etc.	Provide services for 4 times as required by the Government.

B. Add-on Services

Service Requirement	Key Performance Indicator (KPI)
(a) Policy publicity and education activities: “National Security Street Counters” to promote awareness of national security	2 times with at least 600 people reached in total
(b) Policy publicity and education activities: “Celebrate May Fourth Youth Day - Deepen Understanding of the Country and Hong Kong Sharing Day” (「慶祝五四青年節－深度認識國家和香港分享日」)	2 times with a total number of 200 participants
(c) Organise district-wide festive events: “One-day family tour to mark the anniversary of the HKSAR Establishment Day”	2 times with a total number of 260 participants
(d) Organise district-wide festive events: “Sing and Dance in celebration of the 74 th and	2 times with a total number of 1,800 participants

Service Requirement	Key Performance Indicator (KPI)
75 th) anniversaries of the founding of the People's Republic of China” (「歌舞同歡共慶中華人民共和國成立(74;75)周年慶典」)	
(e) Organise festive events to distribute festive gifts and publicise the festivals	10 times with a total number of 3 000 people reached
(f) Organise orienteering activities under the “Life in the Wild” (「野外生活體驗」) programme	2 times with a total number of 50 youth participants
(g) Community environmental hygiene improvement campaign: the “Green Materials Recycling Programme”	4 times with a total number of 600 people served
(h) Community environmental hygiene improvement campaign: “Promoting the use of eco-friendly tableware in Yuen Long District”	4 times with a total number of 800 people reached
(i) Organise health talks to provide health information to elders in the district	4 times with a total number of 120 people reached
(j) “Free Chinese medical consultations for Shui Pin residents”	4 times with a total number of 100 people served