

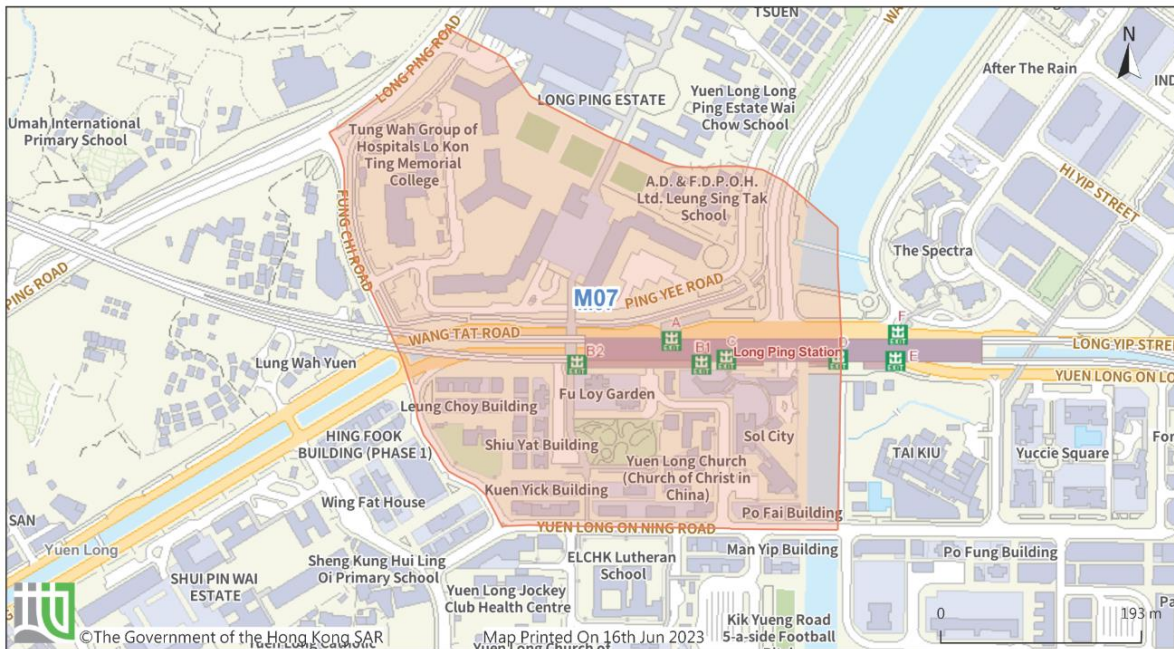
Information on Sub-district Care Teams

District : Yuen Long

Sub-district : Nam Ping [Sub-district boundary map attached]



M07 Nam Ping



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Operating organisation : The Original Youth Limited

Partnering organisation(s) : HK GuangXi Youth Association Limited
Federation of HK Guangxi Community Organisation Ltd.
Property Management Department of Henderson Land

Communication Channels of the Care Team :

Telephone no.:	5448 7801
Email address:	theoriginalyouth1921@gmail.com
Whatsapp:	5448 7801
Facebook:	南屏小區關愛隊

List of Care Team members :

Captain :	Mr Lam Wai Ming
Vice-captain :	Mr Shum Jiu Sang, Jason
Members :	Ms Han Xu Miss Tam Kam Lin Mr Chan Cho Kwong Ms Chung Pui Chun Mr Tsoi Chi Hang Ms Sin Cheuk Sze Mr Chung Chung Chun Mr Lau Kam Tong Ms Chow Lai Ping Mr Koo Yung

Summary of Services for the Sub-district:**A. Mandatory Services****1. Community Care**

Service Requirement	Key Performance Indicator (KPI)
(a) Set up communication channels of the Care Team with at least 2 channels, such as telephone, email, social media and instant messaging software, etc.	The relevant channels shall be opened within two weeks after the funding agreement takes effect, and shall be maintained until the end of the funding agreement.
(b) Widely publicise the communication channels and services of the Care Team to the residents of the sub-district.	Publicise the communication channels and services of the Care Team in the sub-district, covering no less than 95% of the residents of the sub-district within three months after the funding agreement takes effect.
(c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government to deliver information to the residents so as to strengthen ties with the residents.	Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the sub-district as required by the Government or as needed. Within one year after the funding agreement takes effect, the established liaison network shall cover not less than 20% of the households of the sub-district.

Service Requirement	Key Performance Indicator (KPI)
<p>(d) Visit/contact elderly households in the sub-district, establish contacts, and provide basic services for the elderly, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the elderly in need to receive home or other support services in item (f) or referrals to relevant departments/organisations for professional services.</p>	<p>Provide information/services to at least 400 elderly households.</p>
<p>(e) Visit/contact other households in need in the sub-district, establish contacts, and provide basic services for the households, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the households in need to receive home or other support services in item (f) or referrals to relevant departments/organisations for professional services.</p>	<p>Provide information/services to at least 450 households in need.</p>
<p>(f) Depending on the circumstances of the sub-district, provide home or other support services to those in need (such as simple home repairs/cleaning, health talks, “Share and Care” activities like collection of old clothes for donation, recruiting and training residents to be volunteers to serve other people in need, etc.).</p>	<ol style="list-style-type: none"> 1. Provide simple home repairs/age-friendly home enhancement services to 50 elderly households; 2. Provide home cleaning services to 100 elderly households; 3. Recruit and train 100 volunteers; and 4. Provide influenza/pneumococcal vaccination to 200 elders/people in need.

2. Assistance in Emergencies

Service Requirement	Key Performance Indicator (KPI)
(a) When the heat/cold/temporary shelter is in operation, care about the needs of those who use/stay in the shelter and provide appropriate assistance.	Provide services up to 10 times as required by the Government.
(b) When there is a sudden incident/emergency/disaster in the district, care for the needs of the affected people and provide appropriate assistance, and forward important information to the residents as required by the Government.	Provide services not less than 4 times as required by the Government.
(c) Provide emergency support for new policies/services of the Government or public organisations, such as assisting those in need to make applications (especially online applications), assisting in the distribution of materials or information, etc.	Provide services not less than 4 times as required by the Government.

B. Add-on Services

Service Requirement	Key Performance Indicator (KPI)
(a) Organise health talks for elders	4 times with a total number of 400 participants
(b) Organise activities to promote the Basic Law, the National Security Law, education on the rule of law and sense of national identity	2 times with a total number of 200 participants
(c) Organise festive events	3 times with a total number of 2 500 participants
(d) Organise neighbourhood social activities - online and face-to-face social groups	6 times with a total number of 200 participants

Service Requirement	Key Performance Indicator (KPI)
(e) Raise residents' awareness of improving the environment in the community, gauge local residents' views on district minor works and illegally abandoned vehicles, and make recommendations or referrals to relevant government departments	20 times of recommendations or referrals to made to relevant government departments
(f) Organise collection and recycling publicity activities	12 times with a total number of 500 participants
(g) Provide services for children and the youth in Yuen Long District	10 times with a total number of 300 participants