Information on Sub-district Care Teams

District :   **Yuen Long**

Sub-district： **Pek Long [Sub-district boundary map attached]**

GEOINFO MAP
地理資訊地圖   **M08 Pek Long**
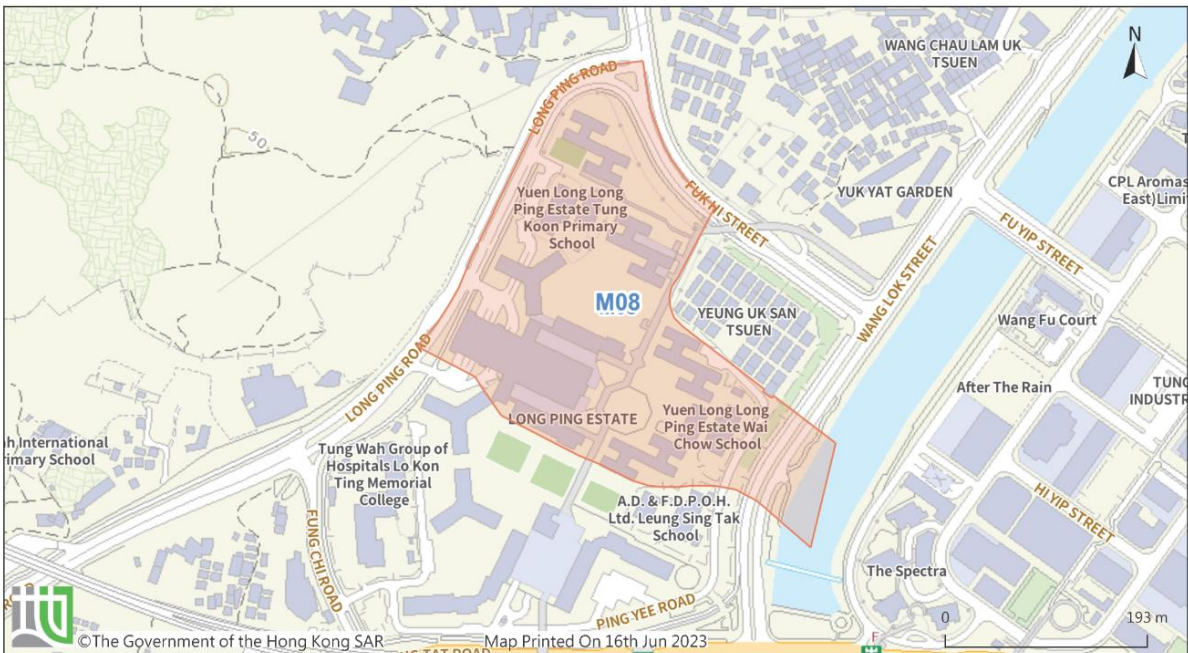
Powered by GeoInfo Map: https://www.map.gov.hk
Note: The use of this map is subject to the Terms and Conditions and the IP Rights Notice of GeoInfo Map.

Operating organisation：   **Long Ping Resident Association**
Partnering organisation：   **/**

Communication Channels of the Care Team：

Telephone no.:	6364 3712
Whatsapp:	6364 3712
WeChat:	lpra2023
Facebook:	元朗區北朗關愛隊

List of Care Team members：

Captain：	Ms Cheung Yim Mui
Vice-captain：	Mr Tsui Kin
Members：	Mr Tam Wai Lam, August
	Mr Leung Kam Yau
	Mr Poon Lut Yin
	Ms Chan To Fun
	Ms Leung Lai Chun
	Mr Chan Mei Lone
	Ms Zhang Yingping
	Ms Lu Xiane
	Mr Law Ting Man
	Ms Chow Yanjun

Summary of Services for the Sub-district:

A.   Mandatory Services

1.   Community Care

Service Requirement	Key Performance Indicator (KPI)
(a) Set up communication channels of the Care Team with at least 2 channels, such as telephone, email, social media and instant messaging software, etc.	The relevant channels shall be opened within three weeks after the funding agreement takes effect, and shall be maintained until the end of the funding agreement.
(b) Widely publicise the communication channels and services of the Care Team to the residents of the sub-district.	Publicise the communication channels and services of the Care Team in the sub-district, covering no less than 90% of the residents of the sub-district within three months after the funding agreement takes effect.
(c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government to deliver information to the residents so as to strengthen ties with the residents.	Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the sub-district as required by the Government or as needed. Within one year after the funding agreement takes effect, the established liaison network shall cover not less than 25% of the households of the sub-district.

Service Requirement	Key Performance Indicator (KPI)
(d) Visit/contact elderly households in the sub-district, establish contacts, and provide basic services for the elderly, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the elderly in need to receive home or other support services in item (f) or referrals to relevant departments/organisations for professional services.	Provide information/services to at least 300 elderly households.
(e) Visit/contact other households in need in the sub-district, establish contacts, and provide basic services for the households, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the households in need to receive home or other support services in item (f) or referrals to relevant departments/organisations for professional services.	Provide information/services to at least 400 households in need.
(f) Depending on the circumstances of the sub-district, provide home or other support services to those in need (such as simple home repairs/cleaning, health talks, "Share and Care" activities like collection of old clothes for donation, recruiting and training residents to be volunteers to serve other people in need, etc.).	1. Provide simple home cleaning or waste disposal services to about 80 households in need; and 2. Provide home enhancement services to about 30 households in need in the sub-district.

2. Assistance in Emergencies

Service Requirement	Key Performance Indicator (KPI)
(a) When the heat/cold/temporary shelter is in operation, care about the needs of those who use/stay in the shelter and provide appropriate assistance.	Provide services up to 10 times as required by the Government.
(b) When there is a sudden incident/emergency/disaster in the district, care for the needs of the affected people and provide appropriate assistance, and forward important information to the residents as required by the Government.	Provide services up to 4 times as required by the Government.
(c) Provide emergency support for new policies/services of the Government or public organisations, such as assisting rhose in need to make applications (especially online applications) and assisting in the distribution of materials or information, etc.	Provide services up to 4 times as required by the Government.

B. Add-on Services

Service Requirement	Key Performance Indicator (KPI)
(a) Provide health information to elders/people in need in the sub-district, such as: 1. blood pressure measurement services for elders in the community; 2. hair-cutting services for elders in the community; and 3. vaccination days.	116 times with a total number of 3 800 participants
(b) Organise activities to promote the Basic Law, the National Security Law, education on the rule of law and sense of national identity	Once with a total number of 50 participants

Service Requirement	Key Performance Indicator (KPI)
(c) Organise activities in celebration of traditional festivals, including: 1. Chinese New Year celebrations; 2. Dragon Boat Festival activities; and 3. Mid-Autumn Festival celebrations.	6 times with a total number of 6 000 participants
(d) Organise activities to celebrate Mother's Day	2 times with a total number of 2 000 participants
(e) Organise activities in celebration of the HKSAR Establishment Day and the National Day	4 times with a total number of 4 400 participants
(f) Organise neighbourhood social activities, including: 1. organising local tours; and 2. organising cultural and recreational activities.	164 times with a total number of 5 000 participants
(g) Provide designated activities for groups with specific or special needs	2 times with a total number of 200 participants
(h) Improve the living environment of the sub-district by: 1. organising community cleaning operations; and 2. Launching environmental workshops.	36 times with a total number of 600 participants