

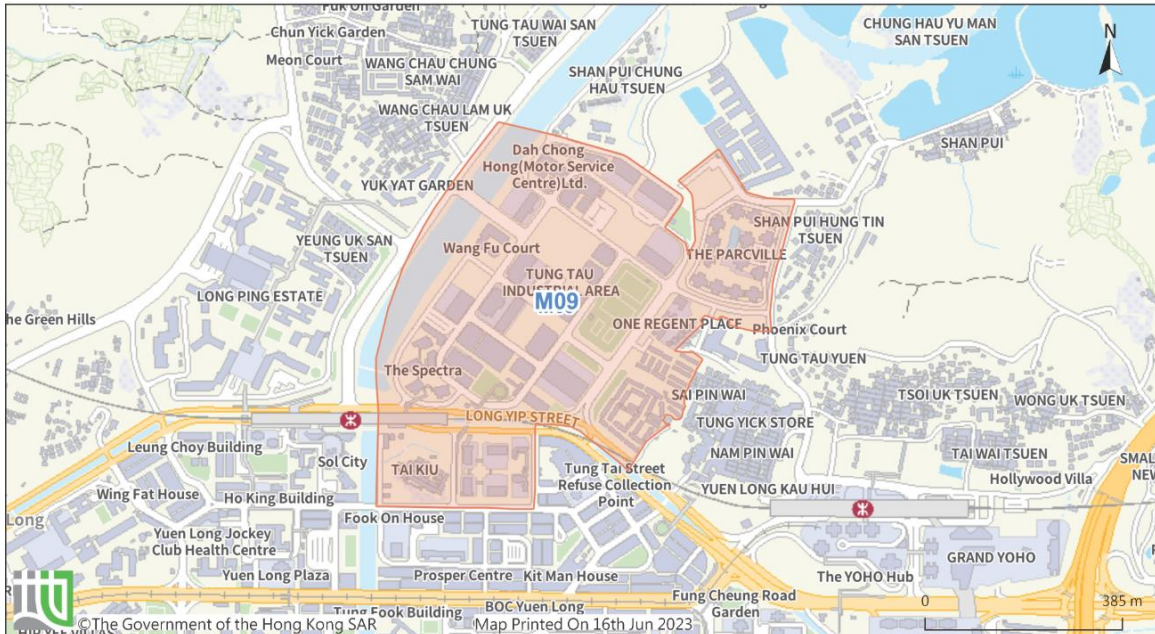
Information on Sub-district Care Teams

District : Yuen Long

Sub-district : Yuen Long Tung Tau [Sub-district boundary map attached]



M09 Yuen Long Tung Tau



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Operating organisation : Hong Kong Industrial & Commercial Association Limited
Yuen Long Branch

Partnering organisation : /

Communication Channels of the Care Team :

Telephone no.:	6212 6645
Email address:	YuenLongcareteam@gmail.com
Whatsapp:	6212 6645
Facebook:	元朗區元朗東頭關愛隊

List of Care Team members :

Captain :	Mr Li Kai Lap, Riben
Vice-captain :	Mr Wong Wai Leung
Members :	Mr Wong Tat Kwong Mr Wong Chun Kau, Calvin Mr Wu Yiu Leung Mr Lee Kam Fai Mr Lai Chi Yin Mr Tang Kit Hang, Clifton Ms Lee Shuk Ning Ms Yu Hua Li Ms Liu Mei Tao Mr Lee Yat Hin

Summary of Services for the Sub-district:**A. Mandatory Services****1. Community Care**

Service Requirement	Key Performance Indicator (KPI)
(a) Set up communication channels of the Care Team with at least 2 channels, such as telephone, email, social media and instant messaging software, etc.	The relevant channels shall be opened within two weeks after the funding agreement takes effect, and shall be maintained until the end of the funding agreement.
(b) Widely publicise the communication channels and services of the Care Team to the residents of the sub-district.	Publicise the communication channels and services of the Care Team in the sub-district, covering no less than 95% of the residents of the sub-district within three months after the funding agreement takes effect.
(c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government to deliver information to the residents so as to strengthen ties with the residents.	Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the sub-district as required by the Government or as needed. Within one year after the funding agreement takes effect, the established liaison network shall cover not less than 20% of the households of the sub-district.

Service Requirement	Key Performance Indicator (KPI)
<p>(d) Visit/contact elderly households in the sub-district, establish contacts, and provide basic services for the elderly, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the elderly in need to receive home or other support services in item (f) or referrals to relevant departments/organisations for professional services.</p>	<p>Provide information/services to at least 100 elderly households.</p>
<p>(e) Visit/contact other households in need in the sub-district, establish contacts, and provide basic services for the households, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the households in need to receive home or other support services in item (f) or referrals to relevant departments/organisations for professional services.</p>	<p>Provide information/services to at least 200 households in need.</p>
<p>(f) Depending on the circumstances of the sub-district, provide home or other support services to those in need (such as simple home repairs/cleaning, health talks, “Share and Care” activities like collection of old clothes for donation, recruiting and training residents to be volunteers to serve other people in need, etc.).</p>	<p>Provide simple home repairs/age-friendly home enhancement services to 110 elderly households.</p>

2. Assistance in Emergencies

Service Requirement	Key Performance Indicator (KPI)
(a) When there is a sudden incident/emergency/disaster in the district, care for the needs of the affected people and provide appropriate assistance, and forward important information to the residents as required by the Government.	Provide services up to 4 times as required by the Government.
(b) Provide emergency support for new policies/services of the Government or public organisations, such as assisting those in need to make applications (especially online applications), assisting in the distribution of materials or information, etc.	Provide services for 4 times as required by the Government.

B. Add-on Services

Service Requirement	Key Performance Indicator (KPI)
(a) Support learning and growth of children or youth, including: 1. organising activities on further studies, employment and academic studies; and 2. organising competitions for children.	4 times with a total number of 400 participants
(b) Provide health information for elderly groups, including: 1. setting up health service kiosks; and 2. holding talks on elders/health information.	50 times with a total number of 1 000 participants
(c) Organise activities to promote the Basic Law, the National Security Law, education on the rule of law and sense of national identity	4 times with a total number of 400 participants

Service Requirement	Key Performance Indicator (KPI)
(d) Organise cross-sub district neighbourhood care activities, including: <ol style="list-style-type: none"> 1. organising free passport photo-taking activities; and 2. organising community visits in the neighbourhood. 	4 times, benefiting a total of 190 people and about 100 households
(e) Organise “The 2th Yuen Long Street Arts Festival cum Music Competition” in collaboration with the Yuen Long Youth Association, a local youth organisation	Once with a total number of 800 participants
(f) Organise festive events	4 times with a total number of 800 participants