

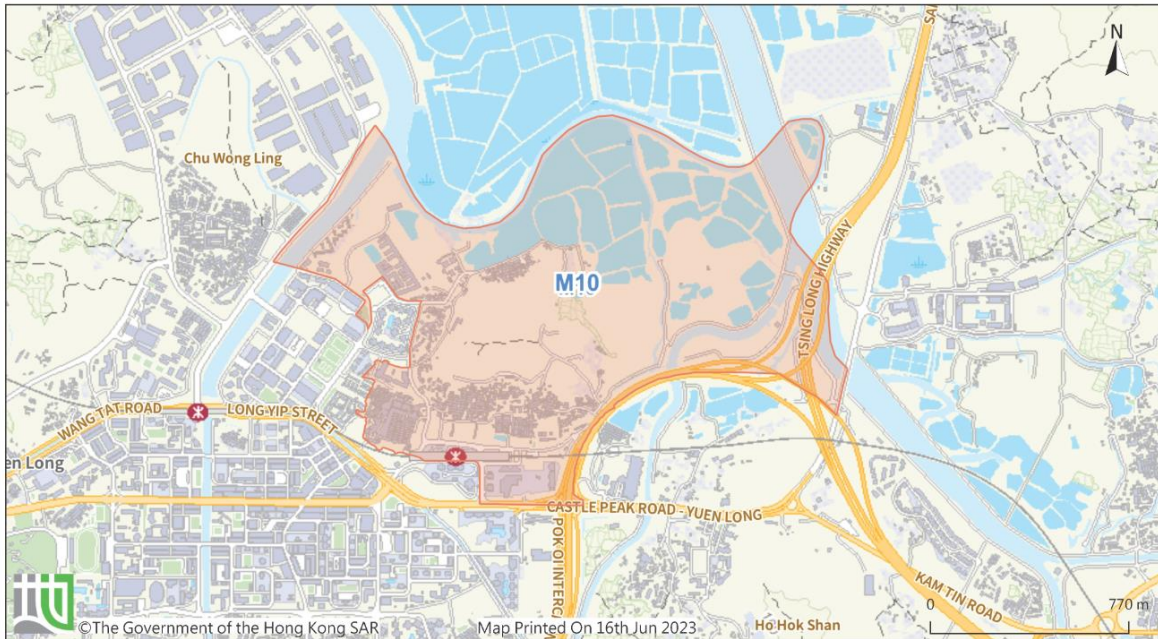
## Information on Sub-district Care Teams

**District :** Yuen Long

**Sub-district :** Shap Pat Heung North [Sub-district boundary map attached]



### M10 Shap Pat Heung North



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**Operating organisation :** New Youth Dynamic Alliance

**Partnering organisation(s) :** Pok Oi Hospital

Hong Kong Love & Care Charity Foundation Limited

#### Communication Channels of the Care Team :

|                 |                      |
|-----------------|----------------------|
| Telephone no. : | 8493 6608            |
| Email address : | newyda2016@gmail.com |
| Whatsapp:       | 8493 6608            |
| Facebook:       | 元朗十八鄉北關愛隊            |

**List of Care Team members :**

|                |                                                                                                                                                                                  |
|----------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Captain :      | Mr Shum Ho Kit                                                                                                                                                                   |
| Vice-captain : | Mr Chau Chun Tat, Danny                                                                                                                                                          |
| Members :      | Dr Chan Kwok Ki<br>Mr Tai Yiu Wah, Robert<br>Mr Choi Sum Kau<br>Mr Lee Ho Wan<br>Mr Lok Chun Kit<br>Mr Leung Chi Cheong<br>Mr Lam Woon Fu<br>Mr Tang Man Pong<br>Mr Yip Siu Wing |

**Summary of Services for the Sub-district:****A. Mandatory Services****1. Community Care**

| Service Requirement                                                                                                                                                                                                                           | Key Performance Indicator (KPI)                                                                                                                                                                                                                                                                                                                                                       |
|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| (a) Set up communication channels of the Care Team with at least 2 channels, such as telephone, email, social media and instant messaging software, etc.                                                                                      | The relevant channels shall be opened within three weeks after the funding agreement takes effect, and shall be maintained until the end of the funding agreement.                                                                                                                                                                                                                    |
| (b) Widely publicise the communication channels and services of the Care Team to the residents of the sub-district.                                                                                                                           | Publicise the communication channels and services of the Care Team in the sub-district, covering no less than 95% of the residents of the sub-district within three months after the funding agreement takes effect.                                                                                                                                                                  |
| (c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government to deliver information to the residents so as to strengthen ties with the residents. | Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the sub-district as required by the Government or as needed. Within one year after the funding agreement takes effect, the established liaison network shall cover not less than 16% of the households of the sub-district. |

| Service Requirement                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | Key Performance Indicator (KPI)                                                            |
|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------|
| <p>(d) Visit/contact elderly households in the sub-district, establish contacts, and provide basic services for the elderly, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the elderly in need to receive home or other support services in item (f) or referrals to relevant departments/organisations for professional services.</p>             | <p>Provide information/services to at least 150 elderly households.</p>                    |
| <p>(e) Visit/contact other households in need in the sub-district, establish contacts, and provide basic services for the households, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the households in need to receive home or other support services in item (f) or referrals to relevant departments/organisations for professional services.</p> | <p>Provide information/services to at least 200 households in need.</p>                    |
| <p>(f) Depending on the circumstances of the sub-district, provide home or other support services to those in need (such as simple home repairs/cleaning, health talks, “Share and Care” activities like collection of old clothes for donation, recruiting and training residents to be volunteers to serve other people in need, etc).</p>                                                                                                                                                                                                        | <p>Provide home handrail installation services to about 100 people with special needs.</p> |

## 2. Assistance in Emergencies

| Service Requirement                                                                                                                                                                                                                                       | Key Performance Indicator (KPI)                               |
|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------|
| (a) When there is a sudden incident/emergency/disaster in the district, care for the needs of the affected people and provide appropriate assistance, and forward important information to the residents as required by the Government.                   | Provide services up to 4 times as required by the Government. |
| (b) Provide emergency support for new policies/services of the Government or public organisations, such as assisting those in need to make applications (especially online applications), assisting in the distribution of materials or information, etc. | Provide services up to 4 times as required by the Government. |

## B. Add-on Services

| Service Requirement                                                                                                                                                                                                                            | Key Performance Indicator (KPI)                 |
|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------|
| (a) Providing health and social information to elderly groups, including:<br>1. organising health talks for elders; and<br>2. organising smartphone training classes for elders.                                                               | 6 times with a total number of 720 participants |
| (b) Organise festive events, such as:<br>1. organising parent-child film appreciation sessions in celebration of the National Day; and<br>2. organising parent-child film appreciation sessions in celebration of the HKSAR Establishment Day. | 4 times with a total number of 400 participants |
| (c) Organise activities to promote the Basic Law, the National Security Law, education on the rule of law and sense of national identity - Civic Education Tour (「公民教育·你我齊齊參與」)                                                                | 4 times with a total number of 960 participants |

| Service Requirement                                                                     | Key Performance Indicator (KPI)                        |
|-----------------------------------------------------------------------------------------|--------------------------------------------------------|
| (d) Organise guided tours to promote the preservation and inheritance of rural cultures | 4 times with a total number of 240 participants        |
| (e) Organise activities to promote the conservation of rural environment                | 4 times with a total number of 900 people reached      |
| (f) Organise the Love and Care Carnival (「愛心護航·關懷相伴」關愛嘉年華)                              | 2 times with a total number of 150 to 200 participants |
| (g) Distribute fortune bags at festive occasions                                        | 6 times with a total number of 1 200 participants      |
| (h) Distribute fortune bags to senior residents (「愛心福袋送溫暖」)                             | 1 time with a total number of 1 000 participants       |