

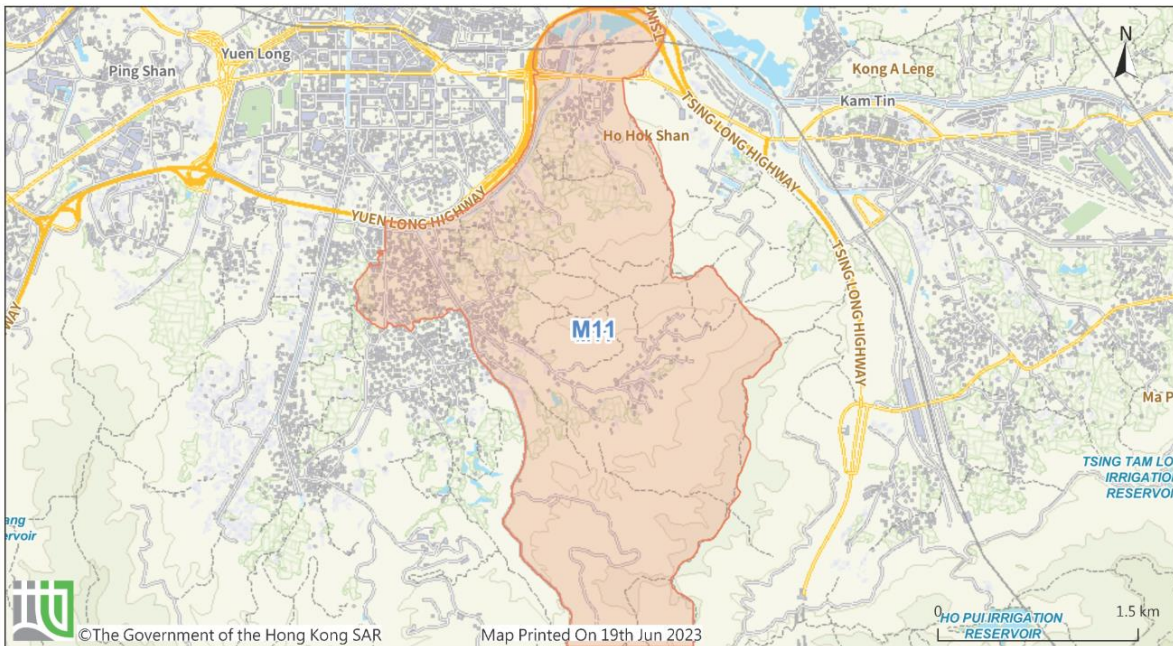
## Information on Sub-district Care Teams

District : Yuen Long

Sub-district : Shap Pat Heung East [Sub-district boundary map attached]



### M11 Shap Pat Heung East



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**Operating organisation :** Shap Pat Heung District Resident Association

**Partnering organisation(s) :** Ecopark Association

New Youth Dynamic Alliance

#### Communication Channels of the Care Team :

Telephone no. :	6486 8456
Email address :	18heung@gmail.com
Whatsapp:	6486 8456
WeChat:	6486 8456
Facebook:	元朗區十八鄉東關愛隊

**List of Care Team members :**

Captain :	Mr Leung Fuk Yuen
Vice-captain :	Mr Wong Hon Wing
Members :	Mr Leung Chiu Fan Mr Leung Man Man Mr Chan Fai Hung Ms Tang Mong Chu Ms Yiu Hairu, Amy Mr Chow Kam Cheung Mr Lee Pak Wai Mr Yick Hi Leung Mr Hung Sing Ip

**Summary of Services for the Sub-district:****A. Mandatory Services****1. Community Care**

Service Requirement	Key Performance Indicator (KPI)
(a) Set up communication channels of the Care Team with at least 2 channels, such as telephone, email, social media and instant messaging software, etc.	The relevant channels shall be opened within three weeks after the funding agreement takes effect, and shall be maintained until the end of the funding agreement.
(b) Widely publicise the communication channels and services of the Care Team to the residents of the sub-district.	Publicise the communication channels and services of the Care Team in the sub-district, covering no less than 90% of the residents of the sub-district within three months after the funding agreement takes effect.
(c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government to deliver information to the residents so as to strengthen ties with the residents.	Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the sub-district as required by the Government or as needed. Within one year after the funding agreement takes effect, the established liaison network shall cover not less than 15% of the households of the sub-district.

Service Requirement	Key Performance Indicator (KPI)
<p>(d) Visit/contact elderly households in the sub-district, establish contacts, and provide basic services for the elderly, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the elderly in need to receive home or other support services in item (f) or referrals to relevant departments/organisations for professional services.</p>	<p>Provide information/services to at least 300 elderly households.</p>
<p>(e) Visit/contact other households in need in the sub-district, establish contacts, and provide basic services for the households, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the households in need to receive home or other support services in item (f) or referrals to relevant departments/organisations for professional services.</p>	<p>Provide information/services to at least 400 households in need.</p>
<p>(f) Depending on the circumstances of the sub-district, provide home or other support services to those in need (such as simple home repairs/cleaning, health talks, “Share and Care” activities like collection of old clothes for donation, recruiting and training residents to be volunteers to serve other people in need, etc.).</p>	<p>Provide 110 times of services to people in need.</p>

## 2. Assistance in Emergencies

Service Requirement	Key Performance Indicator (KPI)
(a) When there is a sudden incident/emergency/disaster in the district, care for the needs of the affected people and provide appropriate assistance, and forward important information to the residents as required by the Government.	Provide services up to 4 times as required by the Government
(b) Provide emergency support for new policies/services of the Government or public organisations, such as assisting those in need to make applications (especially online applications), assisting in the distribution of materials or information, etc.	Provide services at least 5 times as required by the Government

## B. Add-on Services

Service Requirement	Key Performance Indicator (KPI)
(a) Provide health information to elders/people in need in the sub-district, including: <ol style="list-style-type: none"> <li>1. setting up health service kiosks;</li> <li>2. organising seasonal influenza vaccination activities;</li> <li>3. organising talks on Yuen Long South Development/will-making for elders/health information; and</li> <li>4. Providing free hair-cutting services.</li> </ol>	18 times with a total number of 1 300 people served and participated
(b) Organise activities to promote the Basic Law, the National Security Law, education on the rule of law, the HKSAR Establishment Day and the National Day, including: <ol style="list-style-type: none"> <li>1. organising activities to promote the Basic Law/National Security Education Day;</li> </ol>	6 times with a total number of 420 participants

Service Requirement	Key Performance Indicator (KPI)
<ol style="list-style-type: none"> <li>2. organising activities in celebration of the HKSAR Establishment Day; and</li> <li>3. organising activities in celebration of the National Day.</li> </ol>	
<p>(c) Promote the preservation and inheritance of rural cultures, including:</p> <ol style="list-style-type: none"> <li>1. organising celebrations for Kwan Tai (God of War) Festival;</li> <li>2. organising activities for Tin Hau Festival;</li> <li>3. organising fortune bag distribution events for Dragon Boat Festival;</li> <li>4. organising fortune bag distribution events for Mid-Autumn Festival; and</li> <li>5. organising activities to give out calendars and spring scrolls.</li> </ol>	<p>10 times with a total number of 1 720 participants and 1 200 beneficiary households</p>
<p>(d) Distribute heart-lifting gifts to residents for passing on to their parents before Mother's Day and Father's Day</p>	<p>4 times with a total number of 1 200 beneficiary households</p>
<p>(e) Promote the conservation of rural environment to residents and visitors, including:</p> <ol style="list-style-type: none"> <li>1. organising guided tours to organic farm(s); and</li> <li>2. distributing leaflets and disseminating media messages before Ching Ming and Chung Yeung Festivals.</li> </ol>	<p>6 times with a total number of 120 participants and 1 200 beneficiary households</p>
<p>(f) Assist the District Office in caring for villagers in need under special weather conditions or in the event of other emergencies, including:</p> <ol style="list-style-type: none"> <li>1. disseminating information on the operation of heat and cold shelters from time to time each year;</li> </ol>	<p>800 beneficiaries in total</p>

Service Requirement	Key Performance Indicator (KPI)
<ol style="list-style-type: none"><li data-bbox="220 241 778 367">2. purchasing portable fans with lanyard for use by people in need/outdoor workers; and</li><li data-bbox="220 383 778 465">3. purchasing hand warmers for use by people in need/elders.</li></ol>	