

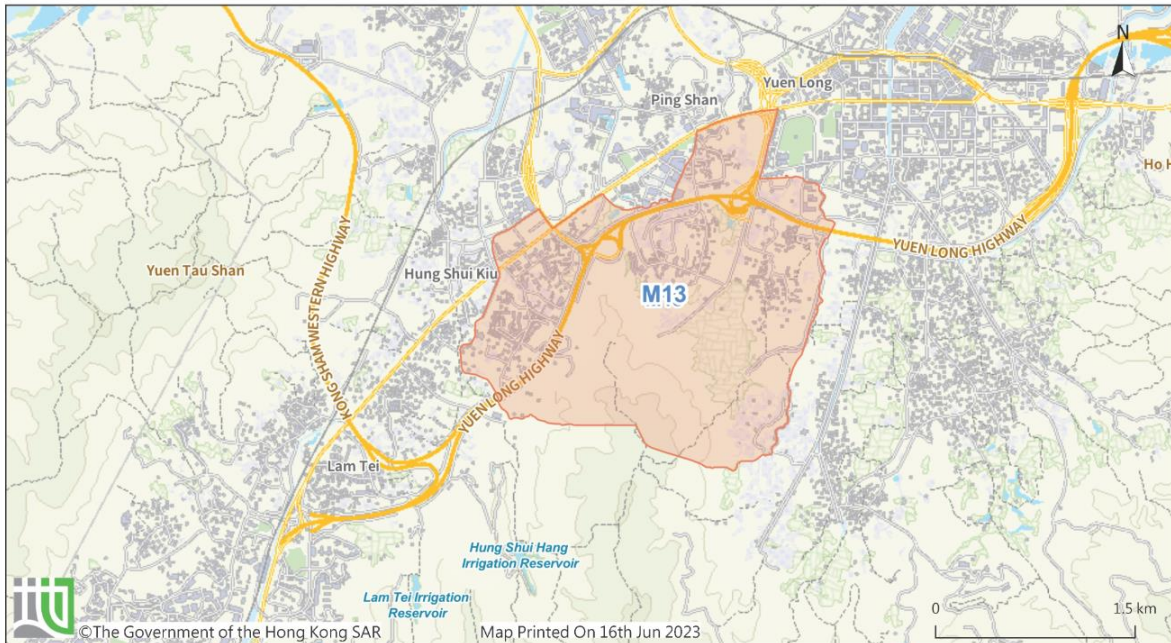
Information on Sub-district Care Teams

District : Yuen Long

Sub-district : Ping Shan South [Sub-district boundary map attached]



M13 Ping Shan South



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Operating organisation : Yuen Long Ping Shan District Residents Association
Partnering organisation(s) : The Neighborly Community of Hung Fuk
The Federation of Yuen Long Hung Shui Kiu Association

Communication Channels of the Care Team :

Telephone no. :	6323 9039
Email address :	pingshansouth.care@gmail.com
Whatsapp:	6323 9039
WeChat:	wxid_veqd7d5kjqu22
Facebook:	元朗區屏山南關愛隊

List of Care Team members :

Captain :	Mr Cheung Wai Sum
Vice-captain :	Mr Chui Kai Siong
Members :	Mr Cai Peiye Mr Wong Chok Sing Mr Chau Chi Man Ms Tam Wai Ping Mr Pang King Wai Mr Cheung Kwok Choi Mr Lam Yu Tung, Tony Ms Cheung Fung Ming Mr Lai Ka Lok Mr Lau Ka Lun

Summary of Services for the Sub-district:**A. Mandatory Services****1. Community Care**

Service Requirement	Key Performance Indicator (KPI)
(a) Set up communication channels of the Care Team with at least 2 channels, such as telephone, email, social media and instant messaging software, etc.	The relevant channels shall be opened within three weeks after the funding agreement takes effect, and shall be maintained until the end of the funding agreement.
(b) Widely publicise the communication channels and services of the Care Team to the residents of the sub-district.	Publicise the communication channels and services of the Care Team in the sub-district, covering no less than 90% of the residents of the sub-district within three months after the funding agreement takes effect.
(c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government to deliver information to the residents so as to strengthen ties with the residents.	Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the sub-district as required by the Government or as needed. Within one year after the funding agreement takes effect, the established liaison network shall cover not less than 15% of the households of the sub-district.

Service Requirement	Key Performance Indicator (KPI)
<p>(d) Visit/contact elderly households in the sub-district, establish contacts, and provide basic services for the elderly, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the elderly in need to receive home or other support services in item (f) or referrals to relevant departments/organisations for professional services.</p>	<p>Provide information/services to at least 300 elderly households.</p>
<p>(e) Visit/contact other households in need in the sub-district, establish contacts, and provide basic services for the households, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the households in need to receive home or other support services in item (f) or referrals to relevant departments/organisations for professional services.</p>	<p>Provide information/services to at least 400 households in need.</p>
<p>(f) Depending on the circumstances of the sub-district, provide home or other support services to those in need (such as simple home repairs/cleaning, health talks, “Share and Care” activities like collection of old clothes for donation, recruiting and training residents to be volunteers to serve other people in need, etc.).</p>	<p>Provide 110 times of simple home or other support services to elders/people in need in the sub-district.</p>

2. Assistance in Emergencies

Service Requirement	Key Performance Indicator (KPI)
(a) When there is a sudden incident/emergency/disaster in the district, care for the needs of the affected people and provide appropriate assistance, and forward important information to the residents as required by the Government.	Provide services for 4 times as required by the Government
(b) Provide emergency support for new policies/services of the Government or public organisations, such as assisting those in need to make applications (especially online applications), assisting in the distribution of materials or information, etc.	Provide services for 4 times as required by the Government

B. Add-on Services

Service Requirement	Key Performance Indicator (KPI)
(a) Provide health information for elders/people in need in the sub-district, including: <ol style="list-style-type: none"> 1. organising influenza vaccination days; 2. providing free hair-cutting services; and 3. setting up health service kiosks. 	58 times with a total number of 4 300 participants
(b) Organise activities to promote the Basic Law, the National Security Law, education on the rule of law and sense of national identity	2 times with a total number of 500 participants
(c) Organise various festive activities in the sub-district, such as: <ol style="list-style-type: none"> 1. organising festive events; and 2. organising activities to boosting resident's sense of national identity 	14 times with a total number of 4 800 participants

Service Requirement	Key Performance Indicator (KPI)
(d) Organise activities to promote the preservation and inheritance of rural cultures and the conservation of rural environment among residents and visitors	8 times with a total number of 2 000 participants
(e) Assist the District Office in caring for villagers in need under special weather conditions or in the event of other emergencies	Provide 20 times of the service