

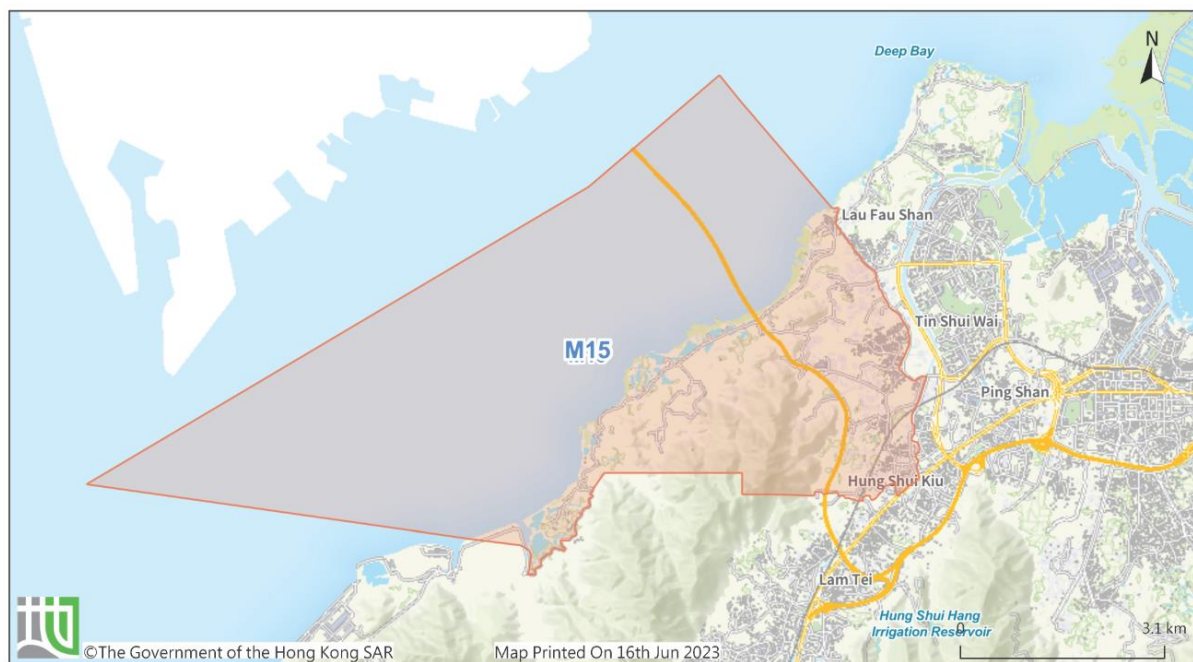
Information on Sub-district Care Teams

District : Yuen Long

Sub-district : Ha Tsuen [Sub-district boundary map attached]



M15 Ha Tsuen



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Operating organisation : Ha Tsuen Rural Committee

Partnering organisation : /

Communication Channels of the Care Team :

Telephone:	8493 4591
Email address :	hatsuencareteam@gmail.com
Whatsapp:	8493 4591
Facebook:	厦村關愛隊

List of Care Team members :

Captain :	Mr Tang Cheuk Lun
Vice-captain :	Mr Tang Ka Leung
Members :	Mr Tang Sin Hang Mr Hui Chi Ho Mr Tang Chi Fung Mr Siu Shu Cheung Mr Tang Chi Pong Mr Tang Kam Fai Mr Chan Chik Yu Mr Chung Ho Wing Mr Tang Kam Cheung

Summary of Services for the Sub-district:**A. Mandatory Services****1. Community Care**

Service Requirement	Key Performance Indicator (KPI)
(a) Set up communication channels of the Care Team with at least 2 channels, such as telephone, email, social media and instant messaging software, etc.	The relevant channels shall be opened within two weeks after the funding agreement takes effect, and shall be maintained until the end of the funding agreement.
(b) Widely publicise the communication channels and services of the Care Team to the residents of the sub-district.	Publicise the communication channels and services of the Care Team in the sub-district, covering no less than 90% of the residents of the sub-district within three months after the funding agreement takes effect.
(c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government to deliver information to the residents so as to strengthen ties with the residents.	Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the sub-district as required by the Government or as needed. Within one year after the funding agreement takes effect, the established liaison network shall cover not less than 25% of the households of the sub-district.

Service Requirement	Key Performance Indicator (KPI)
<p>(d) Visit/contact elderly households in the sub-district, establish contacts, and provide basic services for the elderly, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the elderly in need to receive home or other support services in item (f) or referrals to relevant departments/organisations for professional services.</p>	<p>Provide information/services to at least 600 elderly households.</p>
<p>(e) Visit/contact other households in need in the sub-district, establish contacts, and provide basic services for the households, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the households in need to receive home or other support services in item (f) or referrals to relevant departments/organisations for professional services.</p>	<p>Provide information/services to at least 700 households in need.</p>
<p>(f) Depending on the circumstances of the sub-district, provide home or other support services to those in need (such as simple home repairs/cleaning, health talks, “Share and Care” activities like collection of old clothes for donation, recruiting and training residents to be volunteers to serve other people in need, etc.).</p>	<p>Provide 170 times of simple home repair services to elders/households in need.</p>

2. Assistance in Emergencies

Service Requirement	Key Performance Indicator (KPI)
(a) When there is a sudden incident/emergency/disaster in the district, care for the needs of the affected people and provide appropriate assistance, and forward important information to the residents as required by the Government.	Provide services for 4 times as required by the Government
(b) Provide emergency support for new policies/services of the Government or public organisations, such as assisting those in need to make applications (especially online applications), assisting in the distribution of materials or information, etc.	Provide services for 4 times as required by the Government

B. Add-on Services

Service Requirement	Key Performance Indicator (KPI)
(a) Organise events in celebration of the HKSAR Establishment Day and the National Day	4 times with a total number of 400 participants
(b) Organise cultural and neighbourhood social activities, including: 1. offering dragon and lion dance courses; and 2. offering courses in traditional and emerging activities.	44 sessions with a provisional intake of 22 students
(c) Organise festive events, including: 1. organising Mid-autumn Festival celebration activities and distributing gift packs; 2. organising Dragon Boat Festival celebration activities and distributing gift packs; and 3. organising Chinese New Year	6 times with a total number of 1 660 participants

Service Requirement	Key Performance Indicator (KPI)
celebration activities and distributing gift packs.	
(d) Organise a food expo	2 times with a total number of 500 participants
(e) Organise a “Poon Choi” feast for elders	Once with a total number of 1 800 participants