Information on Sub-district Care Teams

District :　　　**Yuen Long**

Sub-district：**Ping Shan Central [Sub-district boundary map attached]**

M16 Ping Shan Central

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Operating organisation：　　　**The Federation of Yuen Long Hung Shui Kiu Association**
Partnering organisation：　　　**Ping Shan Heung Rural Committee**

Communication Channels of the Care Team：

Telephone：	5263 4720
Email address：	pingshancentral@gmail.com
Whatsapp:	5263 4720
Facebook:	元朗區屏山中關愛隊

List of Care Team members：

Captain：	Mr Tang Wai Kin
Vice-captain：	Mr Yip Man Chung
Members：	Mr Lam Wung Leuk
	Mr Cheung Ka Hing
	Ms Li Choi Miu
	Ms Li Shan Shan
	Ms Tang Wan Chi, Vans
	Mr Wong Kwok Hei
	Miss Ho Sin Hang
	Mr Tang Kin Wa
	Mrs Wan Lai Fong
	Mr Man Ping Kuen

Summary of Services for the Sub-district:

A. Mandatory Services

1. Community Care

Service Requirement	Key Performance Indicator (KPI)
(a) Set up communication channels of the Care Team with at least 2 channels, such as telephone, email, social media and instant messaging software, etc.	The relevant channels shall be opened within two weeks after the funding agreement takes effect, and shall be maintained until the end of the funding agreement.
(b) Widely publicise the communication channels and services of the Care Team to the residents of the sub-district.	Publicise the communication channels and services of the Care Team in the sub-district, covering no less than 95% of the residents of the sub-district within three months after the funding agreement takes effect.
(c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government to deliver information to the residents so as to strengthen ties with the residents.	Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the sub-district as required by the Government or as needed. Within one year after the funding agreement takes effect, the established liaison network shall cover not less than 15% of the households of the sub-district.

Service Requirement	Key Performance Indicator (KPI)
(d) Visit/contact elderly households in the sub-district, establish contacts, and provide basic services for the elderly, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the elderly in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.	Provide information/services to at least 300 elderly households.
(e) Visit/contact other households in need in the sub-district, establish contacts, and provide basic services for the households, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the households in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.	Provide information/services to at least 400 households in need.
(f) Depending on the circumstances of the sub-district, provide home or other support services to those in need (such as simple home repairs/cleaning, health talks, "Share and Care" activities like collection of old clothes for donation, recruiting and training residents to be volunteers to serve other	1. Provide at least 120 times of services such as simple home maintenance and repairs, and mosquito and pest control fogging services to people in need in the sub-district; and 2. Set up volunteer teams by recruiting and training young volunteers in the sub-district.

Service Requirement	Key Performance Indicator (KPI)
people in need, etc.).	

2. Assistance in Emergencies

Service Requirement	Key Performance Indicator (KPI)
(a) When there is a sudden incident/emergency/disaster in the district, care for the needs of the affected people and provide appropriate assistance, and forward important information to the residents as required by the Government.	Provide services up to 6 times as required by the Government.
(b) Provide emergency support for new policies/services of the Government or public organisations, such as assisting those in need to make applications (especially online applications), assisting in the distribution of materials or information, etc.	Provide services up to 6 times as required by the Government.

B. Add-on Services

Service Requirement	Key Performance Indicator (KPI)
(a) Provide health information and services for elderly groups	5 times with a total number of 200 people served
(b) Organise activities to promote the Basic Law, the National Security Law, education on the rule of law and sense of national identity	4 times with a total number of 320 participants
(c) Organise activities to promote the preservation and inheritance of Hong Kong's culture and history	10 times with a total number of 300 participants
(d) Hold forums and seminars to promote the conservation and protection of rural environment	5 times with a total number of 300 participants
(e) Organise inter-sub district competitions during festive occasions	Once with a total number of 300 participants