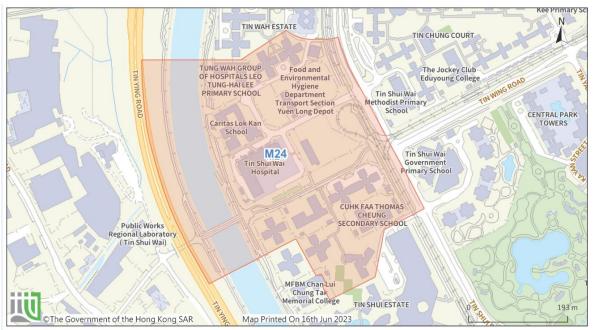
Information on Sub-district Care Teams

District: Yuen Long

Sub-district: Shui Wah [Sub-district boundary map attached]



M24 Shui Wah



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Note: The use of this map is subject to the Terms and Conditions and the IP Rights Notice of GeoInfo Map.

Operating organisation: Hong Kong Chan Ka Fai Dragon & Lion Dance Association

Partnering organisation(s): Qinghai Hong Kong & Macau Association

NTGG Volunteer Group

Communication Channels of the Care Team:

Telephone no.:	9240 1424		
Email address:	shuiwahcareteam@gmail.com		
Whatsapp:	9240 1424		
Facebook:	元朗區瑞華關愛隊 Yuen Long Care Team-Shui Wah		

List of Care Team members:

Captain:	Mr Ng Hon Chung		
Vice-captain:	Mr Tsang Ling Fung		
Members:	Mr Chan Man Kit		
	Ms Chiu Ling Wai		
	Mr Kit Ka Chun		
	Ms Kwok Wing Yan		
	Mr Li Wen Xi		
	Ms Cheung Yim Ling		
	Mr Ku Kwok Leung		
	Ms Lam Man Ching		
	Ms Fung Choi Man		
	Ms Fung Hoi Yee		

Summary of Services for the Sub-district:

A. Mandatory Services

1. Community Care

Serv	vice Requirement	Key Performance Indicator (KPI)
(a)	Set up communication channels of the Care Team with at least 2 channels, such as telephone, email, social media and instant messaging software, etc.	The relevant channels shall be opened within two weeks after the funding agreement takes effect, and shall be maintained until the end of the funding agreement.
(b)	Widely publicise the communication channels and services of the Care Team to the residents of the sub-district.	Publicise the communication channels and services of the Care Team in the sub-district, covering no less than 90% of the residents of the sub-district within three months after the funding agreement takes effect.
(c)	Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government to deliver information to the residents so as to strengthen ties with the residents.	Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the sub-district as required by the Government or as needed. Within one year after the funding agreement takes effect, the established liaison network shall cover not less than 15% of the households of the sub-district.

Service Requirement		Key Performance Indicator (KPI)	
(d)	Visit/contact elderly households in the sub- district, establish contacts, and provide basic services for the elderly, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the elderly in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.	Provide information/services to at least 300 elderly households.	
(e)	Visit/contact other households in need in the sub-district, establish contacts, and provide basic services for the households, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the households in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.	Provide information/services to at least 400 households in need.	
(f)	Depending on the circumstances of the sub- district, provide home or other support services to those in need (such as simple home repairs/cleaning, health talks, "Share and Care" activities like collection of old clothes for donation, recruiting and training residents to be volunteers to serve other people in need, etc.).	Provide at least 110 times of services to those in need.	

2. Assistance in Emergencies

Serv	Service Requirement				Key Performance Indicator (KPI)
(a)	When the incident/emerg care for the need provide approprimportant inforcequired by the	ency/disastonds of the afficiate assistantion to	fected pence, and the resi	eople and I forward	Provide services up to 4 times as required by the Government.
(b)	Provide emer policies/service public organis those in new (especially onli- the distribu- information, ex	es of the sations, sured to manner application of	Governi ch as ke app	ment or assisting lications sisting in	Provide services up to 4 times as required by the Government.

B. Add-on Services

Serv	vice Requirement	Key Performance Indicator (KPI)
(a)	Organise workshops on further studies and employment	2 times with a total number of 200 participants
(b)	Organise a tea gathering for the elderly	Once with a total number of 120 participants
(c)	Provide free consultations with Chinese medicine practitioners	Once with a total number of 500 participants
(d)	Organise a talk on "Year-end Home Cleaning"	Once with a total number of 100 participants
(e)	Organise a carnival on "Environmental Hygiene - We All Have a Duty"	Once with a total number of 1 500 participants
(f)	Organise sharing sessions on rodent and mosquito control, and environmental protection	Twice with a total number of 200 participants