

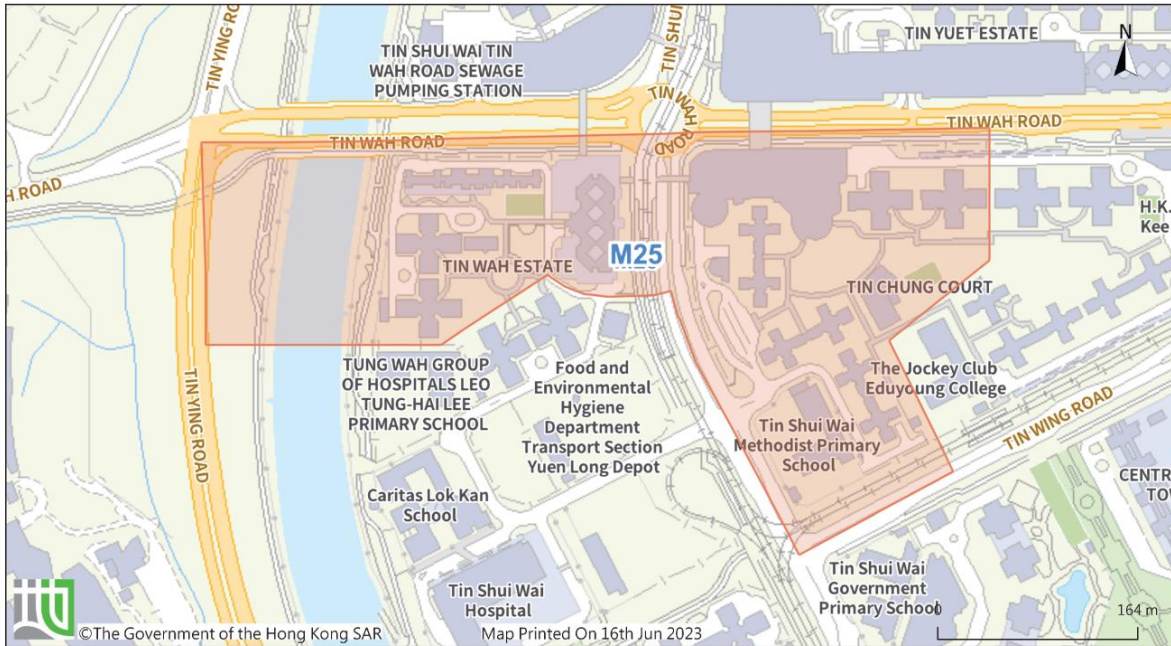
Information on Sub-district Care Teams

District : Yuen Long

Sub-district : Chung Wah [Sub-district boundary map attached]



M25 Chung Wah



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Operating organisation : New Territories People's Association

Partnering organisation : /

Communication Channels of the Care Team :

Telephone no. :	2253 6566 / 2253 7377
Facebook:	元朗區頌華關愛隊
Whatsapp:	6931 9291

List of Care Team members :

Captain :	Mr Leung Siu On, Clifford
Vice-captain :	Ms Wong Wai Ling
Members :	<p>Ms Fung Choi Yuk</p> <p>Ms Fung Cheung Nui</p> <p>Mr Cheng Pak Wing</p> <p>Ms Lau Wai Chun</p> <p>Miss Keung Wing Yan</p> <p>Mr Wan Wai Ho</p> <p>Mr Shek Cheuk Wing</p> <p>Ms Poon Wing Yin, Peggy</p> <p>Mr Lo Chi Fung</p> <p>Ms Leung Sin Har</p>

Summary of Services for the Sub-district:**A. Mandatory Services****1. Community Care**

Service Requirement	Key Performance Indicator (KPI)
(a) Set up communication channels of the Care Team with at least 2 channels, such as telephone, email, social media and instant messaging software, etc.	The relevant channels shall be opened within two weeks after the funding agreement takes effect, and shall be maintained until the end of the funding agreement.
(b) Widely publicise the communication channels and services of the Care Team to the residents of the sub-district.	Publicise the communication channels and services of the Care Team in the sub-district, covering no less than 90% of the residents of the sub-district within three months after the funding agreement takes effect.
(c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government to deliver information to the residents so as to strengthen ties with the residents.	Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the sub-district as required by the Government or as needed. Within one year after the funding agreement takes effect, the established liaison network shall cover not less than 15% of the households of the sub-district.

Service Requirement	Key Performance Indicator (KPI)
<p>(d) Visit/contact elderly households in the sub-district, establish contacts, and provide basic services for the elderly, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the elderly in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	<p>Provide information/services to at least 400 elderly households.</p>
<p>(e) Visit/contact other households in need in the sub-district, establish contacts, and provide basic services for the households, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the households in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	<p>Provide information/services to at least 450 households in need.</p>
<p>(f) Depending on the circumstances of the sub-district, provide home or other support services to those in need (such as simple home repairs/cleaning, health talks, “Share and Care” activities like collection of old clothes for donation, recruiting and training residents to be volunteers to serve other people in need, etc.).</p>	<p>Provide simple home repairs/home-friendly enhancement services to no less than 110 elderly households.</p>

2. Assistance in Emergencies

Service Requirement	Key Performance Indicator (KPI)
(a) When there is a sudden incident/emergency/disaster in the district, care for the needs of the affected people and provide appropriate assistance, and forward important information to the residents as required by the Government.	Provide services up to 4 times as required by the Government.
(b) Provide emergency support for new policies/services of the Government or public organisations, such as assisting those in need to make applications (especially online applications), assisting in the distribution of materials or information, etc.	Provide services up to 4 times as required by the Government.

B. Add-on Services

Service Requirement	Key Performance Indicator (KPI)
(a) Provide health information and services to elders/people in need in the sub-district, including: <ol style="list-style-type: none"> 1. setting up health service kiosks in Chung Wah; 2. organising vaccination days in Chung Wah; and 3. providing free hair-cutting services to elders in Chung Wah. 	48 times with a total number of 4 320 people served
(b) Organise local visits and learning activities to promote the Basic Law, the National Security Law, education on the rule of law and sense of national identity	4 times with a total number of 240 participants
(c) Organise festive fun days	6 times with a total number of 3 000 participants
(d) Organise neighbourhood social activities: family film appreciation sessions	4 times with a total number of 1 200 participants

Service Requirement	Key Performance Indicator (KPI)
(e) Organise one-day refreshing tours for youth	3 times with a total number of 150 participants