

Information on Sub-district Care Teams

District : Yuen Long

Sub-district : Kingswood North [Sub-district boundary map attached]



M27 Kingswood North



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Operating organisation : Kingswood Resident Service Association

Partnering organisation : Pumen Foundation Limited

Communication Channels of the Care Team :

Telephone no.:	2121 1618
Email address:	krasa.kwnct@gmail.com
Whatsapp:	6364 2335
Facebook:	天水圍嘉湖北關愛隊
Fax:	2122 9977

List of Care Team members :

Captain :	Mr Lee Yuet Man
Vice-captain :	Mr Fong Wai Shing
Members :	Mr Tse Kin Sing Mr Lam Chi Wing Ms Chan Yuen Ping Ms Cheng Yin Hung Mr Pang Wai Shing, Danny Mr Tuet Tsang Lap Mr Lau Sau Yiu Ms Ho Lan Ching Miss Lee Pui Yan, Carmela

Summary of Services for the Sub-district:**A. Mandatory Services****1. Community Care**

Service Requirement	Key Performance Indicator (KPI)
(a) Set up communication channels of the Care Team with at least 2 channels, such as telephone, email, social media and instant messaging software, etc.	The relevant channels shall be opened within two weeks after the funding agreement takes effect, and shall be maintained until the end of the funding agreement.
(b) Widely publicise the communication channels and services of the Care Team to the residents of the sub-district.	Publicise the communication channels and services of the Care Team in the sub-district, covering no less than 90% of the residents of the sub-district within three months after the funding agreement takes effect.
(c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government to deliver information to the residents so as to strengthen ties with the residents.	Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the sub-district as required by the Government or as needed. Within one year after the funding agreement takes effect, the established liaison network shall cover not less than 15% of the households of the sub-district.

Service Requirement	Key Performance Indicator (KPI)
<p>(d) Visit/contact elderly households in the sub-district, establish contacts, and provide basic services for the elderly, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the elderly in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	<p>Provide information/services to at least 100 elderly households.</p>
<p>(e) Visit/contact other households in need in the sub-district, establish contacts, and provide basic services for the households, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the households in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	<p>Provide information/services to at least 200 households in need.</p>
<p>(f) Depending on the circumstances of the sub-district, provide home or other support services to those in need (such as simple home repairs/cleaning, health talks, “Share and Care” activities like collection of old clothes for donation, recruiting and training residents to be volunteers to serve other people in need, etc.).</p>	<p>Organise old clothes recycling and environmental protection activities for 500 people in need.</p>

2. Assistance in Emergencies

Service Requirement	Key Performance Indicator (KPI)
(a) When there is a sudden incident/emergency/disaster in the district, care for the needs of the affected people and provide appropriate assistance, and forward important information to the residents as required by the Government.	Provide services for 4 times as required by the Government.
(b) Provide emergency support for new policies/services of the Government or public organisations, such as assisting those in need to make applications (especially online applications) and assisting in the distribution of materials or information, etc.	Provide services for 4 times as required by the Government.

B. Add-on Services

Service Requirement	Key Performance Indicator (KPI)
(a) Organise elderly health days	2 times with a total number of 1 000 participants
(b) Organise vaccination days for influenza vaccine/other vaccines	2 times with a total number of 1 000 participants
(c) Organise tea gatherings and singing shows for elders	2 times with a total number of 600 participants
(d) Organise parent-child fun days in celebration of the HKSAR Establishment Day and the National Day	3 times with a total number of 5 000 participants
(e) Launch the “‘Medical Community Support’ Chinese Medicine Service Project” (「醫社同行」中醫社區關懷服務計劃)	Provide 5 free acupuncture treatments to each of 200 elders in the sub-district and provide up to 10 free acupuncture treatments to eligible persons

Service Requirement	Key Performance Indicator (KPI)
(f) Set up health service kiosks to provide free basic body check-ups to elders or residents	24 times in total
(g) Organise publicity and educational activities to promote the “Community Green Station” initiative of the Environmental Protection Department	2 times with a total number of 600 participants
(h) Organise thematic visits/learning activities to promote the Basic Law, the National Security Law, education on the rule of law and sense of national identity	3 times with a total number of 300 participants