

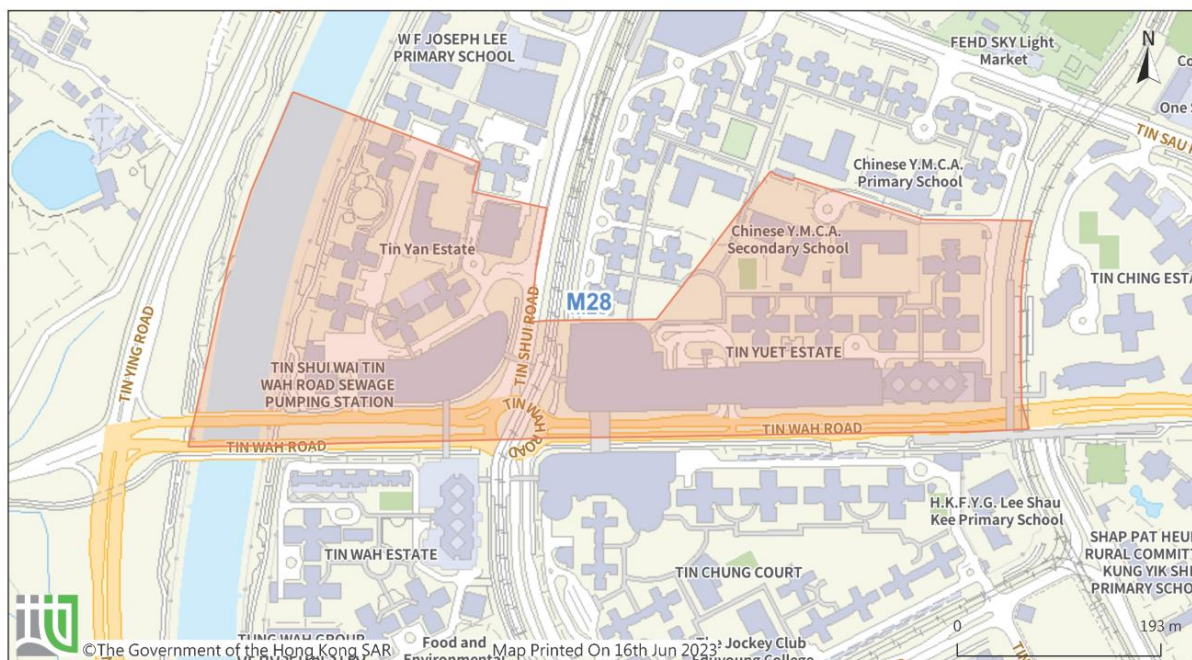
Information on Sub-district Care Teams

District : Yuen Long

Sub-district : Yuet Yan [Sub-district boundary map attached]



M28 Yuet Yan



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Operating organisation : Yuet Yan Resident Service Association Society

Partnering organisation(s) : Tin Shui Wai Women Association Limited

Yuen Long Youth Federation Limited

Communication Channels of the Care Team :

Telephone no.:	5126 2760
Whatsapp:	5126 2760
Facebook:	元朗區悅恩關愛隊

List of Care Team members :

Captain :	Ms Lai Yuet Kwan, Fennie
Vice-captain :	Mr Lee Pak Ling
Members :	Miss Chan Man Yee Mrs Xue Hui Fang Mrs Su Yuanyuan Ms Tang Suk Kwan Ms Chan Yin King Ms Chan King Ms Li Yuk Mr Lam Kin Wai Miss Ghhondey Ashmi Mr Wong Lik Hang

Summary of Services for the Sub-district:**A. Mandatory Services****1. Community Care**

Service Requirement	Key Performance Indicator (KPI)
(a) Set up communication channels of the Care Team with at least 2 channels, such as telephone, email, social media and instant messaging software, etc.	The relevant channels shall be opened within three weeks after the funding agreement takes effect, and shall be maintained until the end of the funding agreement.
(b) Widely publicise the communication channels and services of the Care Team to the residents of the sub-district.	Publicise the communication channels and services of the Care Team in the sub-district, covering no less than 90% of the residents of the sub-district within three months after the funding agreement takes effect.
(c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government to deliver information to the residents so as to strengthen ties with the residents.	Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the sub-district as required by the Government or as needed. Within one year after the funding agreement takes effect, the established liaison network shall cover not less than 15% of the households of the sub-district.

Service Requirement	Key Performance Indicator (KPI)
<p>(d) Visit/contact elderly households in the sub-district, establish contacts, and provide basic services for the elderly, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the elderly in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	<p>Provide information/services to at least 720 elderly households.</p>
<p>(e) Visit/contact other households in need in the sub-district, establish contacts, and provide basic services for the households, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the households in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	<p>Provide information/services to at least 720 households in need.</p>
<p>(f) Depending on the circumstances of the sub-district, provide home or other support services to those in need (such as simple home repairs/cleaning, health talks, “Share and Care” activities like collection of old clothes for donation, recruiting and training residents to be volunteers to serve other people in need, etc.).</p>	<ol style="list-style-type: none"> 1. Provide simple home cleaning services or household waste disposal services to 100 elderly singletons or elderly couples/ households in need; and 2. Provide home enhancement services to 80 elderly singletons or elderly couples/ households in need.

2. Assistance in Emergencies

Service Requirement	Key Performance Indicator (KPI)
(a) When there is a sudden incident/emergency/disaster in the district, care for the needs of the affected people and provide appropriate assistance, and forward important information to the residents as required by the Government.	Provide services for 4 times as required by the Government.
(b) Provide emergency support for new policies/services of the Government or public organisations, such as assisting those in need to make applications (especially online applications), assisting in the distribution of materials or information, etc.	Provide services for 4 times as required by the Government.

B. Add-on Services

Service Requirement	Key Performance Indicator (KPI)
(a) Provide health information to elders/people in need in the sub-district and organise activities such as: <ol style="list-style-type: none"> 1. health service kiosks; 2. blood glucose level measurement; 3. vaccination days; 4. health talks; and 5. free hair-cutting. 	104 times with a total number of 8 160 participants
(b) Organise activities to promote the Basic Law, the National Security Law, education on the rule of law and sense of national identity, including: <ol style="list-style-type: none"> 1. setting up street counters to promote the Basic Law/the National Security Day; and 2. organising visits to promote education on the rule of law and sense of 	6 times with a total number of 400 participants

Service Requirement	Key Performance Indicator (KPI)
national identity.	
<p>(c) Organise festive activities, including:</p> <ol style="list-style-type: none"> 1. Mother's Day events; 2. Tuen Ng Festival events; 3. Mid-Autumn Festival events; 4. celebration events for the HKSAR Establishment Day; 5. celebration events for the National Day; 6. celebration events for the Chinese New Year; and 7. Chinese costume experience day. 	15 times with a total number of 3 000 participants
<p>(d) Organise neighbourhood social activities, including:</p> <ol style="list-style-type: none"> 1. local tours; and 2. classes. 	4 local tours and 46 classes with a total number of 919 participants
<p>(e) Organise promotional activities/residents' meetings on matters concerned by residents, including:</p> <ol style="list-style-type: none"> 1. Information seminars on housing/public rental housing; and 2. talks on other policy measures. 	4 times with a total number of 400 participants
<p>(f) Organise designated activities to support groups with specific or special needs, including:</p> <ol style="list-style-type: none"> 1. passport photo-taking; and 2. bartering/bookcrossing activities. 	8 times with a total number of 1 350 participants
<p>(g) Organise activities to support youth life planning, including:</p> <ol style="list-style-type: none"> 1. activities on further studies and employment; and 2. activities on life planning. 	2 times with a total number of 150 participants

Service Requirement	Key Performance Indicator (KPI)
(h) Organise a Latin dance competition	Once with a total number of 1 000 participants