Information on Sub-district Care Teams

District :   **Yuen Long**

Sub-district： **Ching King [Sub-district boundary map attached]**
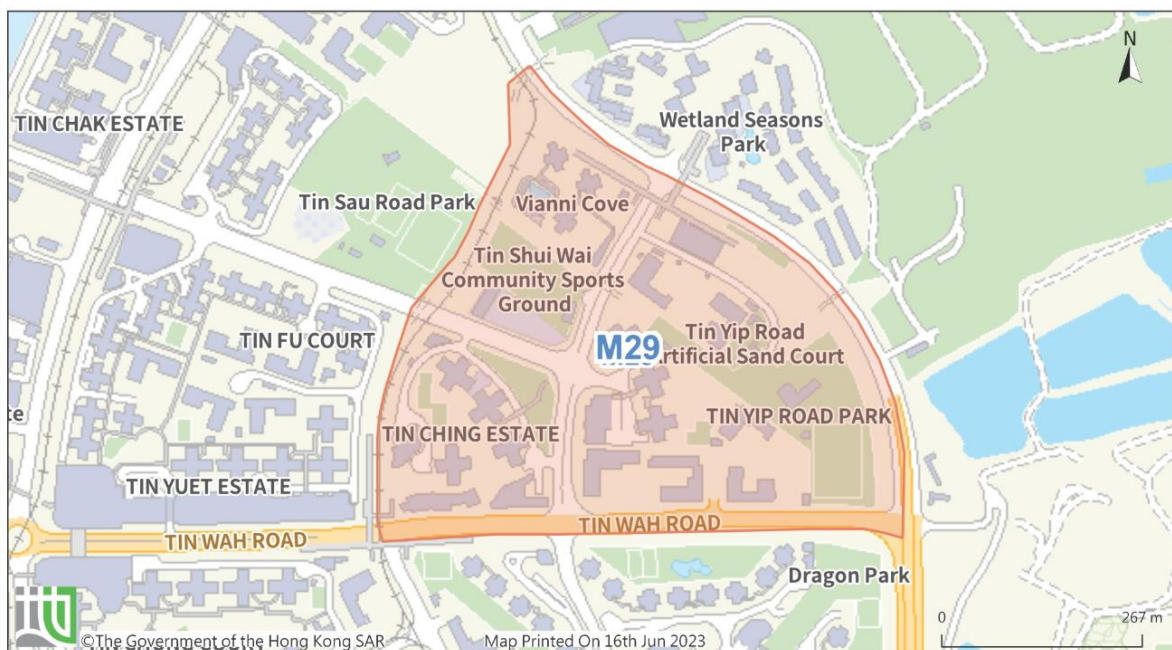
Operating organisation：   **Tin Ching Affinity Association Limited**

Partnering organisation(s)：   **/**

Communication Channels of the Care Team：

Telephone no.:	8493 3707
Email:	tinchingaffinity@gmail.com
Whatsapp:	8493 3707
Facebook:	元朗晴景關愛隊

List of Care Team members：

Captain：	Mr Tang Cheuk Him
Vice-captain：	Ms Lin Yunqing
Members：	Mr Kong Kwai Wing, Calvin
	Ms Wong Lai Ha
	Mr Lau Sik Man
	Ms Leung Ka King
	Ms Wong Yin Fan
	Ms Zhou Chun Rong
	Mr Leung Kam Wah
	Mr Du Qiu

Summary of Services for the Sub-district:

A. Mandatory Services

1. Community Care

Service Requirement	Key Performance Indicator (KPI)
(a) Set up communication channels of the Care Team with at least 2 channels, such as telephone, email, social media and instant messaging software, etc.	The relevant channels shall be opened within three weeks after the funding agreement takes effect, and shall be maintained until the end of the funding agreement.
(b) Widely publicise the communication channels and services of the Care Team to the residents of the sub-district.	Publicise the communication channels and services of the Care Team in the sub-district, covering no less than 95% of the residents of the sub-district within three months after the funding agreement takes effect.
(c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government to deliver information to the residents so as to strengthen ties with the residents.	Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the sub-district as required by the Government or as needed. Within one year after the funding agreement takes effect, the established liaison network shall cover not less than 16% of the households of the sub-district.

Service Requirement	Key Performance Indicator (KPI)
(d) Visit/contact elderly households in the sub-district, establish contacts, and provide basic services for the elderly, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the elderly in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.	Provide information/services to at least 600 elderly households.
(e) Visit/contact other households in need in the sub-district, establish contacts, and provide basic services for the households, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the households in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.	Provide information/services to at least 600 households in need.
(f) Depending on the circumstances of the sub-district, provide home or other support services to those in need (such as simple home repairs/cleaning, health talks, "Share and Care" activities like collection of old clothes for donation, recruiting and training residents to be volunteers to serve other people in need, etc.).	Provide 200 times of simple home services to elders/people in need in the sub-district.

2. Assistance in Emergencies

Service Requirement	Key Performance Indicator (KPI)
(a) When there is a sudden incident/emergency/disaster in the district, care for the needs of the affected people and provide appropriate assistance, and forward important information to the residents as required by the Government.	Provide services for 4 times as required by the Government.
(b) Provide emergency support for new policies/services of the Government or public organisations, such as assisting those in need to make applications (especially online applications), assisting in the distribution of materials or information, etc.	Provide services up to 6 times as required by the Government.

B. Add-on Services

Service Requirement	Key Performance Indicator (KPI)
(a) Provide health and social information to elderly groups, including: 1. organising health talks for elders; and 2. organising smartphone training classes for elders.	6 times with a total number of 560 participants
(b) Organise activities to promote the Basic Law, the National Security Law, education on the rule of law and sense of national identity, including visits and talks	6 times with a total number of 440 participants
(c) Organise activities to raise residents' awareness of improving the environment in the community, including: 1. Mosquito and pest control activities; and 2. Disinfection services.	4 times with a total number of 12 000 beneficiaries

Service Requirement	Key Performance Indicator (KPI)
(d) Organise parent-child film appreciation sessions in celebration of the National Day and the HKSAR Establishment Day	3 times with a total number of 300 participants