

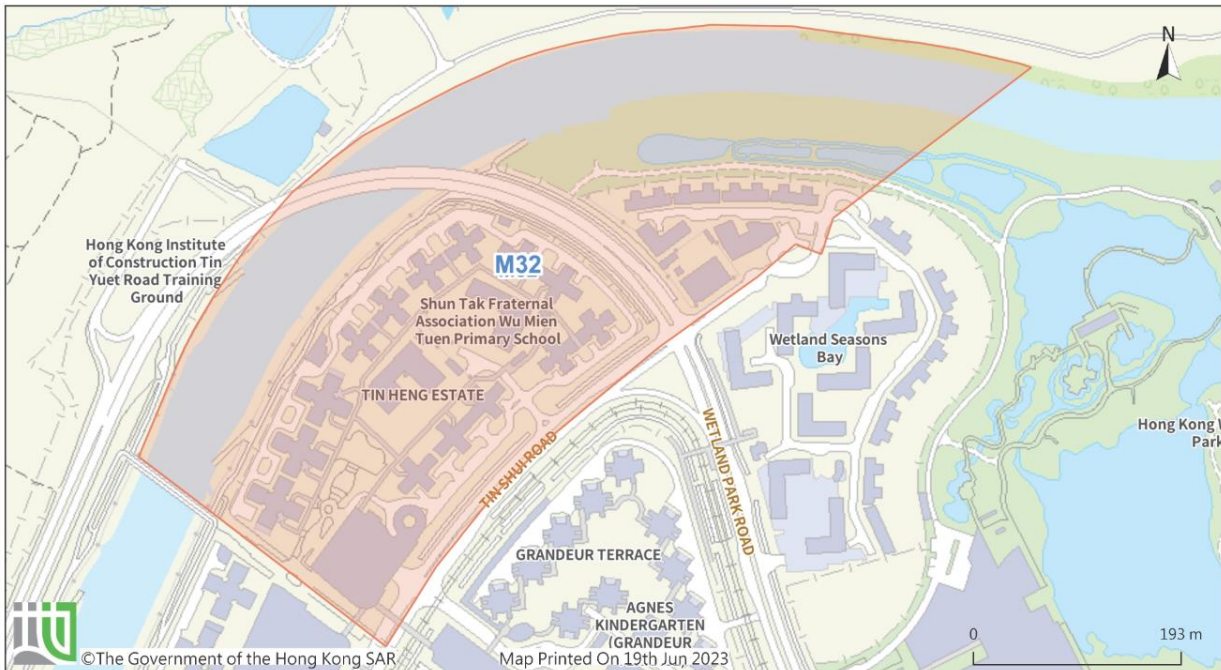
Information on Sub-district Care Teams

District : Yuen Long

Sub-district : Tin Heng [Sub-district boundary map attached]



M32 Tin Heng



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Operating organisation : Tin Hang Block Association

Partnering organisation : /

Communication Channels of the Care Team :

Telephone no.:	5440 1720
Email:	tinhang2023@gmail.com
Whatsapp:	5440 1720
Facebook:	元朗區天恒關愛隊

List of Care Team members :

Captain :	Mr Leung Chi Ho
Vice-captain :	Ms Fung Kit Ling
Members :	<p>Mrs Lau Wai Ha</p> <p>Dr Kai Sze Fai, Alex</p> <p>Mr Chiu Kin Keung</p> <p>Mr Ho Kwok Po</p> <p>Mr Chow Tsz Ping</p> <p>Ms Poon Wai Fong</p> <p>Ms Chan Oi Fong, Sendy</p> <p>Ms Ngai Chiu Ying</p> <p>Miss Chan Ngar Kiu</p>

Summary of Services for the Sub-district:**A. Mandatory Services****1. Community Care**

Service Requirement	Key Performance Indicator (KPI)
(a) Set up communication channels of the Care Team with at least 2 channels, such as telephone, email, social media and instant messaging software, etc.	The relevant channels shall be opened within three weeks after the funding agreement takes effect, and shall be maintained until the end of the funding agreement.
(b) Widely publicise the communication channels and services of the Care Team to the residents of the sub-district.	Publicise the communication channels and services of the Care Team in the sub-district, covering no less than 95% of the residents of the sub-district within three months after the funding agreement takes effect.
(c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government to deliver information to the residents so as to strengthen ties with the residents.	Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the sub-district as required by the Government or as needed. Within one year after the funding agreement takes effect, the established liaison network shall cover not less than 20% of the households of the sub-district.

Service Requirement	Key Performance Indicator (KPI)
<p>(d) Visit/contact elderly households in the sub-district, establish contacts, and provide basic services for the elderly, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the elderly in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	<p>Provide information/services to at least 350 elderly households.</p>
<p>(e) Visit/contact other households in need in the sub-district, establish contacts, and provide basic services for the households, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the households in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	<p>Provide information/services to at least 500 households in need.</p>
<p>(f) Depending on the circumstances of the sub-district, provide home or other support services to those in need (such as simple home repairs/cleaning, health talks, “Share and Care” activities like collection of old clothes for donation, recruiting and training residents to be volunteers to serve other people in need, etc.).</p>	<p>Provide at least 110 times of simple home repair and cleaning services for people in need.</p>

2. Assistance in Emergencies

Service Requirement	Key Performance Indicator (KPI)
(a) When there is a sudden incident/emergency/disaster in the district, care for the needs of the affected people and provide appropriate assistance, and forward important information to the residents as required by the Government.	Provide services for 4 times as required by the Government.
(b) Provide emergency support for new policies/services of the Government or public organisations, such as assisting those in need to make applications (especially online applications) and assisting in the distribution of materials or information, etc.	Provide services for 4 times as required by the Government.

B. Add-on Services

Service Requirement	Key Performance Indicator (KPI)
(a) Raise residents' awareness of improving the environment in the community, including: <ol style="list-style-type: none"> 1. launching anti-mosquito publicity campaigns; 2. carrying out community cleaning operations; and 3. encouraging residents in the sub-district to make suggestions or reports on works, hygiene problems and community facilities in the sub-district. 	11 times with a total number of 700 participants
(b) Organise activities to promote the Basic Law, the National Security Law, education on the rule of law and sense of national identity, including: <ol style="list-style-type: none"> 1. organising patriotic/inspirational film appreciation sessions in celebration of the 27th and 28th anniversary of the establishment of the HKSAR 	6 times with a total number of 700 participants

Service Requirement	Key Performance Indicator (KPI)
Establishment Day; 2. organising patriotic/inspirational film appreciation sessions in celebration of the 74 th and 75 th anniversary of the National Day; and 3. organising youth thematic information sessions.	
(c) Provide health services and information for elders, including: 1. providing elderly care services; 2. organising activities to provide healthcare/thematic information for elders; 3. organising smartphone training classes for elders; and 4. providing hair-cutting services for elders.	29 times with a total number of 2 860 participants
(d) Provide passport photo-taking services	2 times with a total number of 500 beneficiaries
(e) Organise fluid bear workshops	10 times with a total number of 800 participants
(f) Organise vaccination campaigns	2 times with a total number of 500 residents served
(g) Form a youth basketball team in the community	24 training sessions with a total number of 30 trainees