

Information on Sub-district Care Teams

District : Yuen Long

Sub-district : Wang Yat [Sub-district boundary map attached]



M33 Wang Yat



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Operating organisation : Wang Yat Residents' Association

Partnering organisation : Hong Kong GuangXi New Territories North Service Center

Communication Channels of the Care Team :

Telephone no.:	9344 2147
Email:	wangyat.yl@gmail.com
Whatsapp:	9344 2147
Facebook:	元朗區宏逸關愛隊

List of Care Team members :

Captain :	Mr Yiu Kwok Wai
Vice-captain :	Mr Ching Man Chun, Louis
Members :	Ms Gan Junwen Mrs Chan Nga Lai Mr Leung Peter Gemini Mr Ng Ka Leung Mr Wong Wing Tung, William Mrs Chan Shui Yin Ms Leung Yu Hung, Annie Mr Liu Chun Wai Ms Lun Yuet Nog

Summary of Services for the Sub-district:**A. Mandatory Services****1. Community Care**

Service Requirement	Key Performance Indicator (KPI)
(a) Set up communication channels of the Care Team with at least 2 channels, such as telephone, email, social media and instant messaging software, etc.	The relevant channels shall be opened within three weeks after the funding agreement takes effect, and shall be maintained until the end of the funding agreement.
(b) Widely publicise the communication channels and services of the Care Team to the residents of the sub-district.	Publicise the communication channels and services of the Care Team in the sub-district, covering no less than 90% of the residents of the sub-district within three months after the funding agreement takes effect.
(c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government to deliver information to the residents so as to strengthen ties with the residents.	Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the sub-district as required by the Government or as needed. Within one year after the funding agreement takes effect, the established liaison network shall cover not less than 15% of the households of the sub-district.

Service Requirement	Key Performance Indicator (KPI)
<p>(d) Visit/contact elderly households in the sub-district, establish contacts, and provide basic services for the elderly, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the elderly in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	<p>Provide information/services to at least 350 elderly households.</p>
<p>(e) Visit/contact other households in need in the sub-district, establish contacts, and provide basic services for the households, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the households in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	<p>Provide information/services to at least 450 households in need.</p>
<p>(f) Depending on the circumstances of the sub-district, provide home or other support services to those in need (such as simple home repairs/cleaning, health talks, “Share and Care” activities like collection of old clothes for donation, recruiting and training residents to be volunteers to serve other people in need, etc.).</p>	<ol style="list-style-type: none"> 1. Provide at least 110 times of home repair or facility improvement services for people in need; 2. Provide hair-cutting services for 440 elders on a regular basis; and 3. Provide vaccination services for 200 people.

2. Assistance in Emergencies

Service Requirement	Key Performance Indicator (KPI)
(a) When there is a sudden incident/emergency/disaster in the district, care for the needs of the affected people and provide appropriate assistance, and forward important information to the residents as required by the Government.	Provide services for 4 times as required by the Government.
(b) Provide emergency support for new policies/services of the Government or public organisations, such as assisting those in need to make applications (especially online applications), assisting in the distribution of materials or information, etc.	Provide services for 4 times as required by the Government.

B. Add-on Services

Service Requirement	Key Performance Indicator (KPI)
(a) Raise residents' awareness of improving the environment in the community, including: <ol style="list-style-type: none"> 1. organising anti-mosquito activities; and 2. making recommendations or referrals to government departments in respect of environmental hygiene issues. 	<ol style="list-style-type: none"> 1. 4 times with a total number of 200 participants; and 2. 20 recommendations or referrals made in total.
(b) Support youth learning and growth, including: <ol style="list-style-type: none"> 1. organising film appreciation sessions in celebration of the HKSAR Establishment Day; 2. organising film appreciation sessions in celebration of the National Day; 3. organising talks on labour information; 4. providing student photo/passport photo /resume photo-taking services; and 5. subsidising students to purchase musical instruments. 	8 times with a total number of 920 participants; Subsidise a total of 20 students

Service Requirement	Key Performance Indicator (KPI)
<p>(c) Provide health information for elders, including:</p> <ol style="list-style-type: none">1. providing blood pressure measurement services;2. holding health talks for elders; and3. organising smartphone training classes for elders.	30 times with a total number of 740 people served