

## Information on Sub-district Care Teams

**District :** Yuen Long

**Sub-district :** Ping Shan North [Sub-district boundary map attached]



### M34 Ping Shan North



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**Operating organisation :** Ping Shan Heung Rural Committee

**Partnering organisation :** The Federation of Yuen Long Hung Shui Kiu Association

#### Communication Channels of the Care Team :

Telephone No. :	5261 3561
Email Address :	pingshannorth@gmail.com
Whatsapp:	5261 3561
Facebook:	元朗區屏山北關愛隊

**List of Care Team members :**

Captain :	Mr Tang Wan Kit, Louis
Vice-captain :	Mr Kwok Shu Ki
Members :	Mr Cheung Kam Chiu Mr Ng Chan Fai Ms Wong Siu Ha Mr Wong Chi Yam Mr Tang Fong Keung Mr Tang Wai Yeung Mr Mok Yuk Chuen Mr Tang Kiu Fung Mr Tang Hoi Fung

**Summary of Services for the Sub-district:****A. Mandatory Services****1. Community Care**

Service Requirement	Key Performance Indicator (KPI)
(a) Set up communication channels of the Care Team with at least 2 channels, such as telephone, email, social media and instant messaging software, etc.	The relevant channels shall be opened within two weeks after the funding agreement takes effect, and shall be maintained until the end of the funding agreement.
(b) Widely publicise the communication channels and services of the Care Team to the residents of the sub-district.	Publicise the communication channels and services of the Care Team in the sub-district, covering no less than 95% of the residents of the sub-district within three months after the funding agreement takes effect.
(c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government to deliver information to the residents so as to strengthen ties with the residents.	Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the sub-district as required by the Government or as needed. Within one year after the funding agreement takes effect, the established liaison network shall cover not less than 15% of the households of the sub-district.

Service Requirement	Key Performance Indicator (KPI)
<p>(d) Visit/contact elderly households in the sub-district, establish contacts, and provide basic services for the elderly, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the elderly in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	<p>Provide information/services to at least 300 elderly households.</p>
<p>(e) Visit/contact other households in need in the sub-district, establish contacts, and provide basic services for the households, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the households in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	<p>Provide information/services to at least 400 households in need.</p>
<p>(f) Depending on the circumstances of the sub-district, provide home or other support services to those in need (such as simple home repairs/cleaning, health talks, “Share and Care” activities like collection of old clothes for donation, recruiting and training residents to be volunteers to serve other people in need).</p>	<p>Provide at least 120 times of service for people in need in the sub-district, including:</p> <ol style="list-style-type: none"> <li>1. Providing simple home maintenance and repair services for elders and mobility-impaired persons in the sub-district;</li> <li>2. Recruiting and training young volunteers in the sub-district; and</li> <li>3. Providing no less than 20 times of anti-mosquito and pest control fogging services.</li> </ol>

## 2. Assistance in Emergencies

Service Requirement	Key Performance Indicator (KPI)
(a) When there is a sudden incident/emergency/disaster in the district, care for the needs of the affected people and provide appropriate assistance, and forward important information to the residents as required by the Government.	Provide services up to 6 times as required by the Government.
(b) Provide emergency support for new policies/services of the Government or public organisations, such as assisting those in need to make applications (especially online applications) and assisting in the distribution of materials or information, etc.	Provide services up to 6 times as required by the Government.

## B. Add-on Services

Service Requirement	Key Performance Indicator (KPI)
(a) Provide health information and services for elderly groups	5 times with a total number of 200 people served
(b) Organise activities to promote the Basic Law, the National Security Law, education on the rule of law and sense of national identity	4 times with a total number of 300 participants
(c) Promote the conservation and inheritance of Hong Kong's culture and history	10 times with a total number of 300 participants
(d) Promote the conservation and protection of rural environment	5 times with a total number of 300 participants
(e) Organise competition events during festive occasions	Once with a total number of 300 participants