

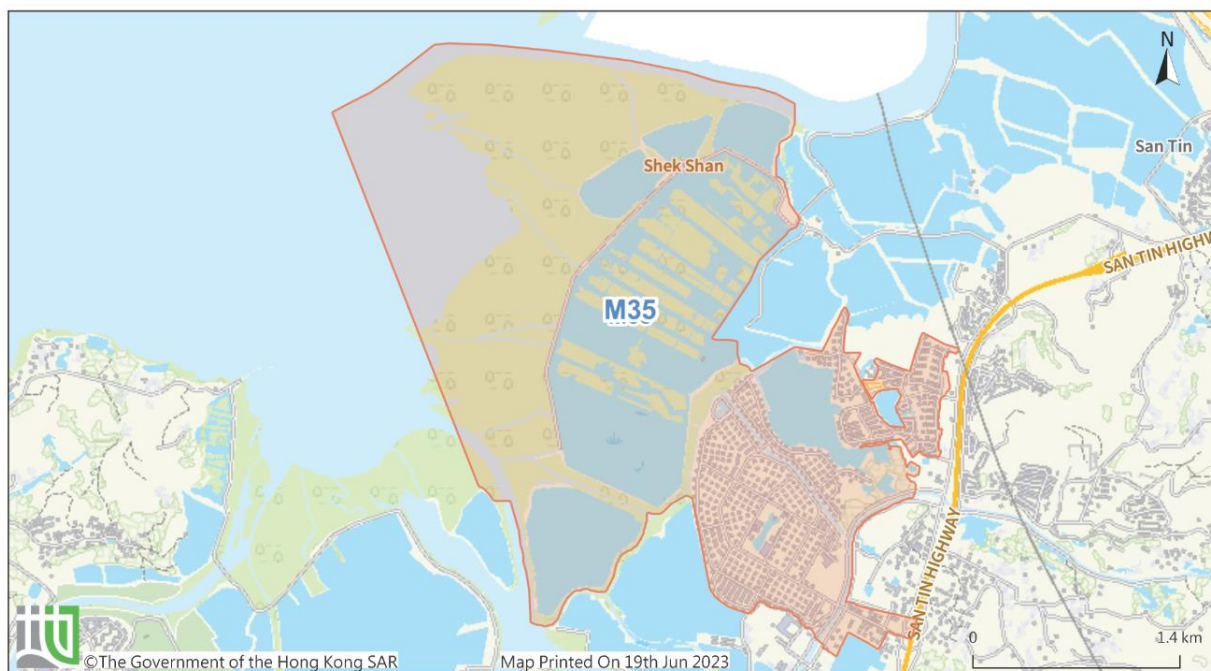
Information on Sub-district Care Teams

District : Yuen Long

Sub-district : Fairview Park [Sub-district boundary map attached]



M35 Fairview Park



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Operating organisation : The Owners' Association of Fairview Park Limited

Partnering organisation(s) : HKCPPCC (Provincial) Members Association
Hong Kong Volunteers Federation

Communication Channels of the Care Team :

Telephone no. :	8494 6364 / 195 1901 8781
Email address :	m35careteam@gmail.com
Whatsapp:	8494 6364
Facebook:	元朗錦綉花園關愛隊

List of Care Team members :

Captain :	Ms Yau Tai Tai
Vice-captain :	Mr Ying Wai
Members :	Mr Wong Wai Hung, Ellis Mr Chan Siu Man Ms Young Wing Mui Mr Leung King Yiu Mr Chan Lok Him, Jeffrey Mr Ying Leung Mrs Ali Shazia Ms Lam King Mei, Helen Ms Ng Kam Lin Mr Hsuan Heman

Summary of Services for the Sub-district:**A. Mandatory Services****1. Community Care**

Service Requirement	Key Performance Indicator (KPI)
(a) Set up communication channels of the Care Team with at least 2 channels, such as telephone, email, social media and instant messaging software, etc.	The relevant channels shall be opened within two weeks after the funding agreement takes effect, and shall be maintained until the end of the funding agreement.
(b) Widely publicise the communication channels and services of the Care Team to the residents of the sub-district.	Publicise the communication channels and services of the Care Team in the sub-district, covering no less than 90% of the residents of the sub-district within three months after the funding agreement takes effect.
(c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government to deliver information to the residents so as to strengthen ties with the residents.	Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the sub-district as required by the Government or as needed. Within one year after the funding agreement takes effect, the established liaison network shall cover not less than 20% of the households of the sub-district.

Service Requirement	Key Performance Indicator (KPI)
<p>(d) Visit/contact elderly households in the sub-district, establish contacts, and provide basic services for the elderly, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the elderly in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	<p>Provide information/services to at least 200 elderly households.</p>
<p>(e) Visit/contact other households in need in the sub-district, establish contacts, and provide basic services for the households, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the households in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	<p>Provide information/services to at least 200 households in need.</p>
<p>(f) Depending on the circumstances of the sub-district, provide home or other support services to those in need (such as simple home repairs/cleaning, health talks, “Share and Care” activities like collection of old clothes for donation, recruiting and training residents to be volunteers to serve other people in need, etc.).</p>	<ol style="list-style-type: none"> 1. Provide simple home repair/age-friendly home improvement services to 100 elderly households; 2. Recruit 100 volunteers and organise four training workshops; 3. Set up health service kiosks for no less than 8 times with a total number of 800 people served; and 4. Provide community influenza/pneumococcal vaccination services for no less than 200 elders/people in need.

2. Assistance in Emergencies

Service Requirement	Key Performance Indicator (KPI)
(a) When there is a sudden incident/emergency/disaster in the district, care for the needs of the affected people and provide appropriate assistance, and forward important information to the residents as required by the Government.	Provide services up to 4 times as required by the Government.
(b) Provide emergency support for new policies/services of the Government or public organisations, such as assisting those in need to make applications (especially online applications) and assisting in the distribution of materials or information, etc.	Provide services up to 4 times as required by the Government.

B. Add-on Services

Service Requirement	Key Performance Indicator (KPI)
(a) Provide health information and services for elders/people in need in the sub-district	No less than 4 times with a total number of 200 participants
(b) Organise activities to promote the Basic Law, the National Security Law, education on the rule of law and sense of national identity	No less than 6 times with a total number of 400 participants
(c) Organise festive events and activities in celebration of the HKSAR Establishment Day and the National Day	No less than 14 times with a total number of 900 participants
(d) Organise neighborhood social activities, including local/overseas tours	No less than 4 times with a total number of 200 participants
(e) Organise collection and recycling activities	No less than 6 times with a total number of 300 participants