

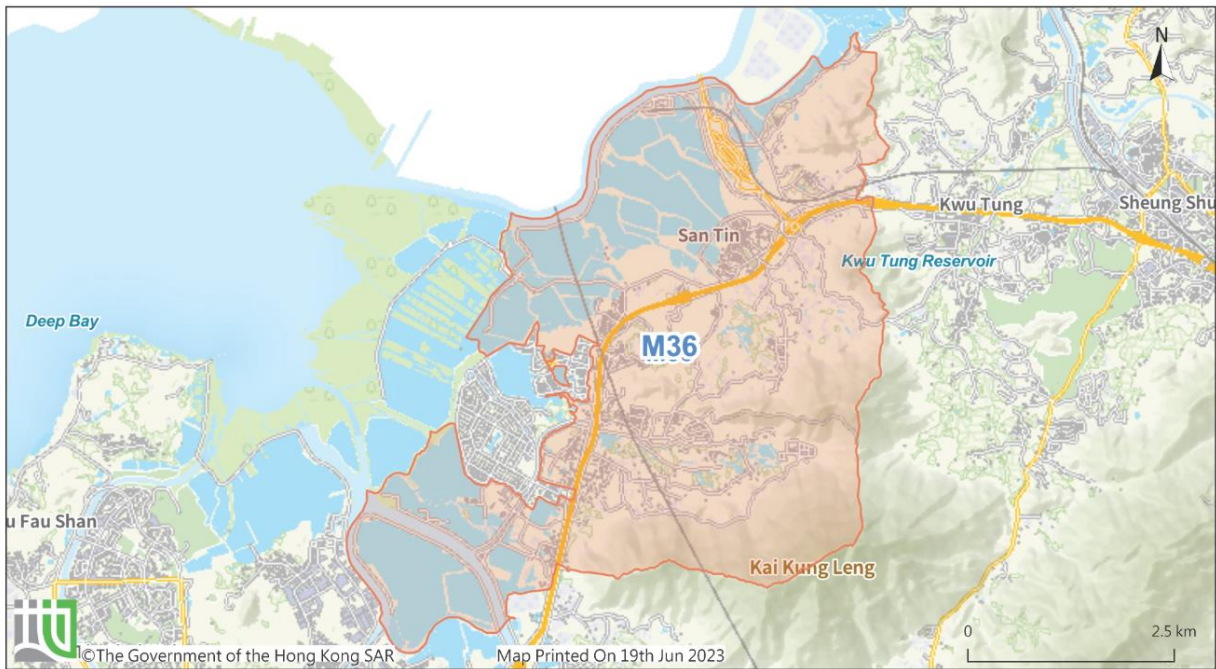
Information on Sub-district Care Teams

District : Yuen Long

Sub-district : San Tin [Sub-district boundary map attached]



M36 San Tin



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Operating organisation : Zheng Qi Charitable Foundation Limited

Partnering organisation(s) : NTGG Volunteer

The Hong Kong Tianjin Friendship Association Limited

Communication Channels of the Care Team :

Telephone no. :	9326 6646
Email address :	santincare@gmail.com
Whatsapp:	9326 6646

List of the Care Team members :

Captain :	Mr Man Ka Ho, Donald
Vice-captain :	Mr Cheng Ka Ho
Members :	Ms Cheung Ka Wan Mr Poon Kam Hung Ms Pun Suet Hung Mr Man Kwai Ki Mr Man Yin Wah Mr Man Chi Leung Mr Man Chun Wai, Eric Mr Cheung Chi Fung Mr Shi Huangao Mr Inge Shing Kon, Kelvin

Summary of Services for the Sub-district:**A. Mandatory Services****1. Community Care**

Service Requirement	Key Performance Indicator (KPI)
(a) Set up communication channels of the Care Team with at least 2 channels, such as telephone, email, social media and instant messaging software, etc.	The relevant channels shall be opened within two weeks after the funding agreement takes effect, and shall be maintained until the end of the funding agreement.
(b) Widely publicise the communication channels and services of the Care Team to the residents of the sub-district.	Publicise the communication channels and services of the Care Team in the sub-district, covering no less than 90% of the residents of the sub-district within three months after the funding agreement takes effect.
(c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government to deliver information to the residents so as to strengthen ties with the residents.	Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the sub-district as required by the Government or as needed. Within one year after the funding agreement takes effect, the established liaison network shall cover not less than 25% of the households of the sub-district.

Service Requirement	Key Performance Indicator (KPI)
<p>(d) Visit/contact elderly households in the sub-district, establish contacts, and provide basic services for the elderly, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the elderly in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	<p>Provide information/services to at least 500 elderly households.</p>
<p>(e) Visit/contact other households in need in the sub-district, establish contacts, and provide basic services for the households, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the households in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	<p>Provide information/services to at least 600 households in need.</p>
<p>(f) Depending on the circumstances of the sub-district, provide home or other support services to those in need (such as simple home repairs/cleaning, health talks, “Share and Care” activities like collection of old clothes for donation, recruiting and training residents to be volunteers to serve other people in need, etc.).</p>	<p>Provide deep-home cleaning services for 200 households in need and elderly households in the sub-district.</p>

2. Assistance in Emergencies

Service Requirement	Key Performance Indicator (KPI)
(a) When there is a sudden incident/emergency/disaster in the district, care for the needs of the affected people and provide appropriate assistance, and forward important information to the residents as required by the Government.	Provide services up to 4 times as required by the Government.
(b) Provide emergency support for new policies/services of the Government or public organisations, such as assisting those in need to make applications (especially online applications) and assisting in the distribution of materials or information, etc.	Provide services up to 4 times as required by the Government.

B. Add-on Services

Service Requirement	Key Performance Indicator (KPI)
(a) Provide health information, basic health check-up services /specialist services/vaccination services to elders and people in need	34 times with a total number of 300 beneficiaries
(b) Organise activities to promote the Basic Law, the National Security Law, education on the rule of law and sense of national identity	2 times with a total number of 200 participants
(c) Promote the preservation and inheritance of rural cultures, including: 1. organising visits to Mai Po Nature Reserve, Man Tin Cheung Park, Tai Fu Tai and Man Ancestral Hall; and 2. organising mountain clean-up activities for students.	8 times with a total number of 400 participants
(d) Organise festive activities and distribute festive gifts	12 times with a total number of 23 040 beneficiaries

Service Requirement	Key Performance Indicator (KPI)
(e) Organise talks to enhance residents' understanding of the changes in the Northern Metropolis	8 times with a total number of 200 participants