

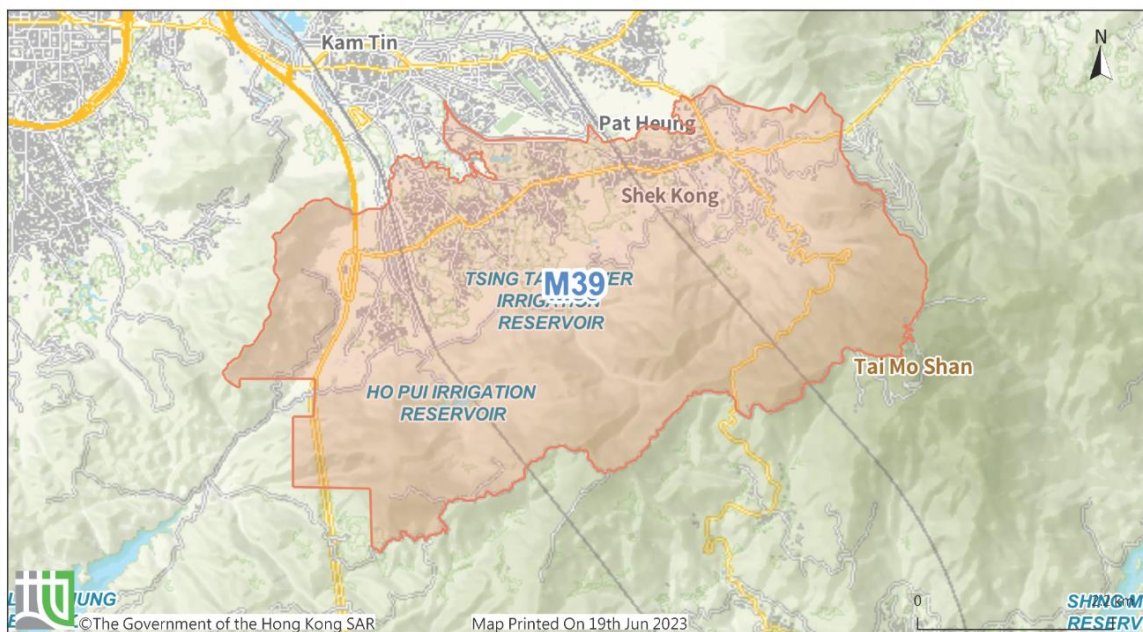
Information on Sub-district Care Teams

District : Yuen Long

Sub-district : Pat Heung South [Sub-district boundary map attached]



M39 Pat Heung South



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Operating organisation : Pat Heung Rural Committee

Partnering organisation : /

Communication Channels of the Care Team :

Telephone no. :	2488 6633
Email address :	phscareteams@gmail.com
Whatsapp:	6461 3300
Facebook:	八鄉南關愛隊
Fax:	2488 8056

List of Care Team members :

Captain :	Mr Kwok Wing Cheong
Vice-captain :	Mr Lai Wing Tim
Members :	Mr Lee Yuen Sing Mr Lai Chuen Lai Mr Tsang To Wai Mr Lai Tim Tong Mr Yeung Siu Lung Mr Yu Kim Leung Mr Chan Shou Ming Ms Huang Xiaojun Mr Tsang Hing Kwong

Summary of Services for the Sub-district:**A. Mandatory Services****1. Community Care**

Service Requirement	Key Performance Indicator (KPI)
(a) Set up communication channels of the Care Team with at least 2 channels, such as telephone, email, social media and instant messaging software, etc.	The relevant channels shall be opened within three weeks after the funding agreement takes effect, and shall be maintained until the end of the funding agreement.
(b) Widely publicise the communication channels and services of the Care Team to the residents of the sub-district.	Publicise the communication channels and services of the Care Team in the sub-district, covering no less than 90% of the residents of the sub-district within three months after the funding agreement takes effect.
(c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government to deliver information to the residents so as to strengthen ties with the residents.	Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the sub-district as required by the Government or as needed. Within one year after the funding agreement takes effect, the established liaison network shall cover not less than 20% of the households of the sub-district.

Service Requirement	Key Performance Indicator (KPI)
(d) Visit/contact elderly households in the sub-district, establish contacts, and provide basic services for the elderly, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the elderly in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.	Provide information/services to at least 500 elderly households.
(e) Visit/contact other households in need in the sub-district, establish contacts, and provide basic services for the households, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the households in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.	Provide information/services to at least 600 households in need.
(f) Depending on the circumstances of the sub-district, provide home or other support services to those in need (such as simple home repairs/cleaning, health talks, “Share and Care” activities like collection of old clothes for donation, recruiting and training residents to be volunteers to serve other people in need, etc.).	Provide 170 times of simple home repair services for elders and households in need in the sub-district; provide health talks, health assessments and free Chinese medical consultation services on an irregular basis at the village office of the villages in Pat Heung South, with a total number of 500 elder beneficiaries.

2. Assistance in Emergencies

Service Requirement	Key Performance Indicator (KPI)
(a) When there is a sudden incident/emergency/disaster in the district, care for the needs of the affected people and provide appropriate assistance, and forward important information to the residents as required by the Government.	Provide services up to 4 times as required by the Government.
(b) Provide emergency support for new policies/services of the Government or public organisations, such as assisting those in need to make applications (especially online applications) and assisting in the distribution of materials or information, etc.	Provide services up to 4 times as required by the Government.

B. Add-on Services

Service Requirement	Key Performance Indicator (KPI)
(a) Organise vegetarian “Poon Choi” feasts for elders in the sub-district	2 times with a total number of 1 600 participants
(b) Organise activities to promote the conservation of rural environment	4 times in total
(c) Organise worship rituals and “Poon Choi” feasts	2 times with a total number of 2 000 participants
(d) Distribute gifts during festive occasions in Pat Heung South	6 times with a total of 3 000 gifts distributed
(e) Organise large-scale “Poon Choi” feasts in celebration of the National Day	2 times with a total number of 2 940 participants