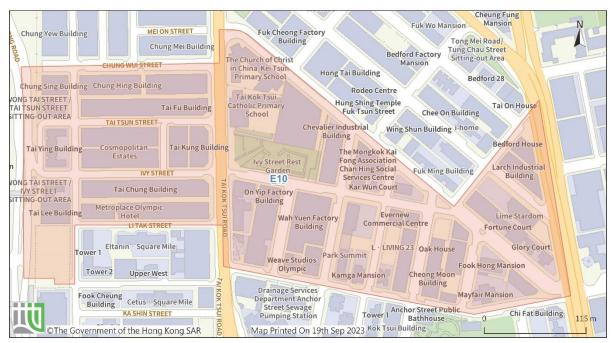
Information on Sub-district Care Teams

District: Yau Tsim Mong

Sub-district: Tai Kok Tsui South [Sub-district boundary map attached]



E10 - Tai Kok Tsui South



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Note: The use of this map is subject to the Terms and Conditions and the IP Rights Notice of GeoInfo Map.

Operating organisation: Friends of Tai Kok Tsui

Partnering organisation: Yau Tsim Mong Federation of Association

Communication Channels of the Care Team:

Telephone:	8493 5234	
Email:	taikoktsuisouthdct@gmail.com	
Whatsapp:	8493 5234	
Facebook:	油尖旺區大角咀南關愛隊	

List of Care Team members:

Captain:	Mr LIANG Hin-yeung
Vice-captain:	Mr NG kam-cheung
Members:	Mr FONG Yick-jin, Eugene
	Ms SIU Hiu-ting
	Mr KWONG Man-hong, Michael

Members:	Mr LAM Kin-ping
	Mr CHUCK Tak-kong, Simon
	Mr LEE Kwok-po
	Mr LI Sing-po
	Mr LEE Wing-chong, Carol
	Mr KWOK Man-lung
	Mr MUHAMMAD Haroon Ishaq

Summary of Services for the Sub-district:

A. Mandatory Services

1. Community Care

Service requirement	Key Performance Indicator (KPI)
(a) Set up communication channels of the Care Team with at least 2 channels, such as telephone, email, social media, instant messaging software, etc.	The relevant channels shall be opened within three weeks after the funding agreement takes effect, and shall be maintained until the end of the funding agreement.
(b) Widely publicise the communication channels and services of the Care Team to the residents of the sub-district.	Publicise the communication channels and services of the Care Team in the sub-district, covering no less than 90% of the residents of the sub-district within three months after the funding agreement takes effect.
(c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government to deliver information to the residents so as to strengthen ties with the residents.	Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the subdistrict as required by the Government or as needed. Within one year after the funding agreement takes effect, the established liaison network shall cover no less than 15% of the residents of the sub-district.

Service requirement	Key Performance Indicator (KPI)
(d) Visit/contact elderly households in the sub-district, establish contacts, and	Provide information/services to at least 320 elderly households.
provide basic services for the elderly, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the elderly in need to receive home or other support services in item (f) or referral to relevant	
departments/organisations for professional services.	
(e) Visit/contact other households in need in the sub-district, establish contacts, and provide basic services for the households, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the households in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.	Provide information/services to at least 420 households in need.
(f) Depending on the circumstances of the sub-district, provide home or other support services to those in need (such as simple home repairs/cleaning, health talks, "Share and Care" activities like collection of old clothes for donation, recruiting and training residents to be volunteers to serve other people in need, etc.).	Provide at least 120 times of simple home repairs service to households in need.

Service	requirement	

(g) Visit the "three-nil" buildings and old buildings where the owners' corporations are not operating effectively/without hiring a management company to understand the management, safety and sanitary conditions of the buildings concerned, and compile the relevant information for the reference of the District Office. Depending on the situation of the building and the needs of the residents, make referrals to relevant departments or organisations assistance, including applying to the District Office for provision of one-off cleaning services for the common areas of the building.

Key Performance Indicator (KPI)

Visit 1 "three-nil" buildings or old buildings where the owners' corporations are not operating effectively/without hiring a management company every year, and compile information about the management, safety and sanitary conditions of the buildings.

2. Assistance in Emergencies

Service Requirement	Key Performance Indicator (KPI)
(a) When the heat/cold/temporary shelter is	Provide services up to 9 times as required by
in operation, care about the needs of	the Government.
those who use/stay in the shelter and	
provide appropriate assistance.	
(b) When there is a sudden	Provide services up to 4 times as required by
incident/emergency/disaster in the	the Government.
district, care for the needs of the affected	
people and provide appropriate	
assistance, and forward important	
information to the residents as required	
by the Government.	

Service Requirement	Key Performance Indicator (KPI)
(c) Provide emergency support for new	Provide services up to 4 times as required by
policies/services of the Government or	the Government.
public organisations, such as assisting	
those in need to make applications	
(especially online applications), assisting	
in the distribution of materials or	
information, etc.	

B. Add-on Services

Service requirement		Key Performance Indicator (KPI)
(a)	Co-organise national education promotion activities (movie appreciation, exhibitions, talks and game booths) with other Community Care Teams in the district.	2 times
(b)	Co-organise activities related to the promotion of government policies with other Community Care Teams in the district.	2 times
(c)	Co-organise health check-ups activities with other Community Care Teams in the district	2 times
(d)	Co-organise eye examination service for the elderly with other Community Care Teams in the district.	1 time
(e)	Co-organise Chinese medicine clinic service with other Community Care Teams in the district.	1 time
(f)	Co-organise large-scale policy publicity and educational activities or major district celebrations related to the promotion of the National Security Law	 Large-scale district celebrations for the National Day: 2 times Large-scale district celebrations for the HKSAR Establishment Day: 2 times

Service requirement		Key Performance Indicator (KPI)
	or the Basic Law or sense of national identity with other Community Care Teams in the district.	3. Large-scale district publicity and educational activities on National Security Education Day: 2 times
(g)	Co-organise activities with other Community Care Teams in the district to promote community inclusion — "Mentorship Programme for Ethnic Minorities in Yau Tsim Mong".	2 phases
(h)	Provision of out-patient escort and wound care services with other Community Care Teams in the district	190 persons