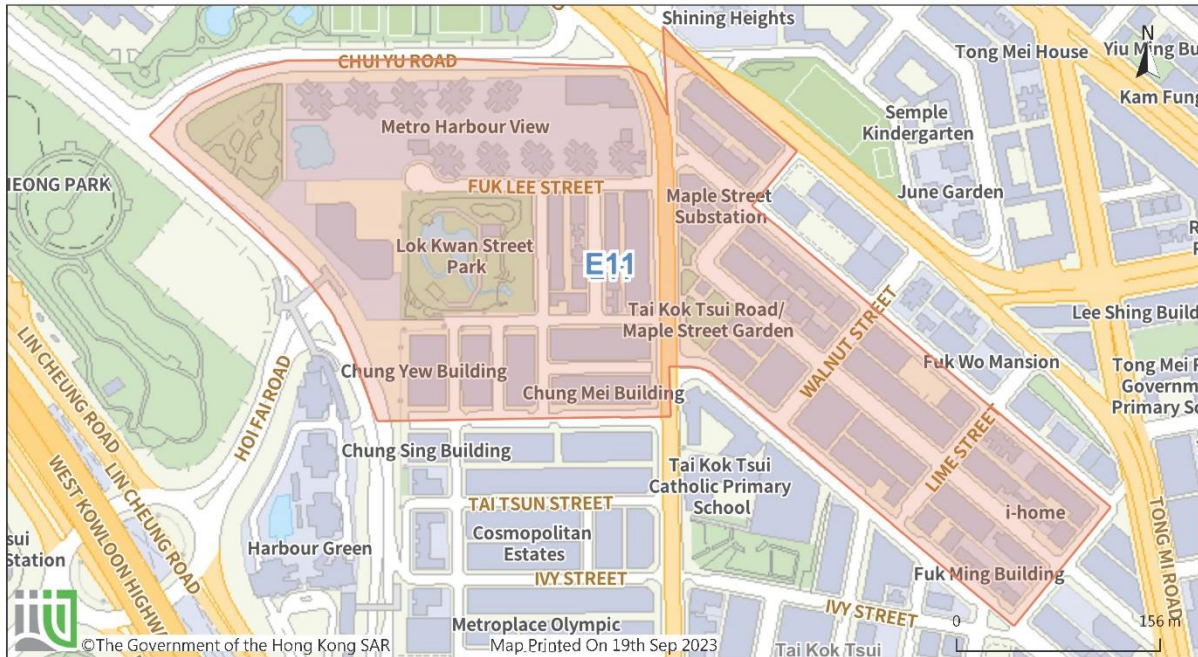# Information on Sub-district Care Teams

District：Yau Tsim Mong

Sub-district：Tai Kok Tsui North　　[Sub-district boundary map attached]

Powered by GeoInfo Map: https://www.map.gov.hk

Note: The use of this map is subject to the Terms and Conditions and the IP Rights Notice of GeoInfo Map.

Operating organisation：　**Tai Kok Tsui Residence Association**

Partnering organisation：　**Kinliu Volunteers Charitable Services Foundation Limited**

Communication Channels of the Care Team：

Telephone：	6994 2973
Email：	taikoktsuinorthdct@gmail.com
Whatsapp：	6994 2973
Facebook：	油尖旺區大角咀北關愛隊

List of Care Team members：

Captain：	Mr CHOI Chun-fat, Anderson
Vice-captain：	Ms YAN Min
Members：	Mr CHOI Vai-hung

Members：	Mr WEI Tsz-luen
	Mr TING Tin-yau, Emmanuel
	Mr LEUNG Man-fung, Kenneth
	Mr LUI Ho-yin
	Mr TSUI Chi-kuen, Abe
	Ms HUI Chiu-ying
	Ms HUANG Xiao-yan
	Mr LAU Kwok-hei, Gibson
	Mr LAU Wing-kong, Michael

Summary of Services for the Sub-district：

A. Mandatory Services

1. Community Care

Service requirement	Key Performance Indicator (KPI)
(a) Set up communication channels of the Care Team with at least 2 channels, such as telephone, email, social media, instant messaging software, etc.	The relevant channels shall be opened within three weeks after the funding agreement takes effect, and shall be maintained until the end of the funding agreement.
(b) Widely publicise the communication channels and services of the Care Team to the residents of the sub-district.	Publicise the communication channels and services of the Care Team in the sub-district, covering no less than 90% of the residents of the sub-district within three months after the funding agreement takes effect.
(c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government to deliver information to the residents so as to strengthen ties with the residents.	Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the sub-district as required by the Government or as needed. Within one year after the funding agreement takes effect, the established liaison network shall cover not less than 15% of the households of the sub-district.

Service requirement	Key Performance Indicator (KPI)
(d) Visit/contact elderly households in the sub-district, establish contacts, and provide basic services for the elderly, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the elderly in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.	Provide information/services to at least 320 elderly households.
(e) Visit/contact other households in need in the sub-district, establish contacts, and provide basic services for the households, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the households in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.	Provide information/services to at least 420 households in need.
(f) Depending on the circumstances of the sub-district, provide home or other support services to those in need (such as simple home repairs/cleaning, health talks, "Share and Care" activities like collection of old clothes for donation, recruiting and training residents to be volunteers to serve other people in need, etc.).	Provide at least 120 times of services to those in need.

Service requirement	Key Performance Indicator (KPI)
(g) Visit the "three-nil" buildings and old buildings where the owners' corporations are not operating effectively/without hiring a management company to understand the management, safety and sanitary conditions of the buildings concerned, and compile the relevant information for the reference of the District Office. Depending on the situation of the building and the needs of the residents, make referrals to relevant departments or organisations for assistance, including applying to the District Office for provision of one-off cleaning services for the common areas of the building.	Visit every year at least 3 "three-nil" buildings or old buildings where the owners' corporations are not operating effectively/without hiring a management company, and compile information about the management, safety and sanitary conditions of the buildings.

2. Assistance in Emergencies

Service Requirement	Key Performance Indicator (KPI)
(a) When the heat/cold/temporary shelter is in operation, care about the needs of those who use/stay in the shelter and provide appropriate assistance.	Provide services up to 9 times as required by the Government.
(b) When there is a sudden incident/emergency/disaster in the district, care for the needs of the affected people and provide appropriate assistance, and forward important information to the residents as required by the Government.	Provide services up to 4 times as required by the Government.

Service Requirement	Key Performance Indicator (KPI)
(c) Provide emergency support for new policies/services of the Government or public organisations, such as assisting those in need to make applications (especially online applications), assisting in the distribution of materials or information, etc.	Provide services up to 4 times as required by the Government.

B. Add-on Services

Service requirement	Key Performance Indicator (KPI)
(a) Co-organise national education promotion activities (movie appreciation, exhibitions, talks and game booths) with other Community Care Teams in the district.	2 times
(b) Co-organise activities related to the promotion of government policies with other Community Care Teams in the district.	2 times
(c) Co-organise health check-ups activities with other Community Care Teams in the district.	2 times
(d) Co-organise eye examination service for the elderly with other Community Care Teams in the district.	1 time
(e) Co-organise Chinese medicine clinic services with other Community Care Teams in the district.	1 time

Service requirement	Key Performance Indicator (KPI)
(f) Co-organise large-scale policy-related publicity and educational activities relating to the promotion of the National Security Law, the Basic Law or the sense of national identity, as well as large-scale district festive events, with other Community Care Teams in the district.	1. Large-scale district celebrations for the National Day: 2 times 2. Large-scale district celebrations for the HKSAR Establishment Day: 2 times 3. Large-scale district publicity and educational activities on National Security Education Day: 2 times
(g) Co-organise activities with other Community Care Teams in the district to promote community inclusion – "Mentorship Programme for Ethnic Minorities in Yau Tsim Mong".	2 phases
(h) Provision of out-patient escort and wound care services with other Community Care Teams in the district.	190 persons