Information on Sub-district Care Teams
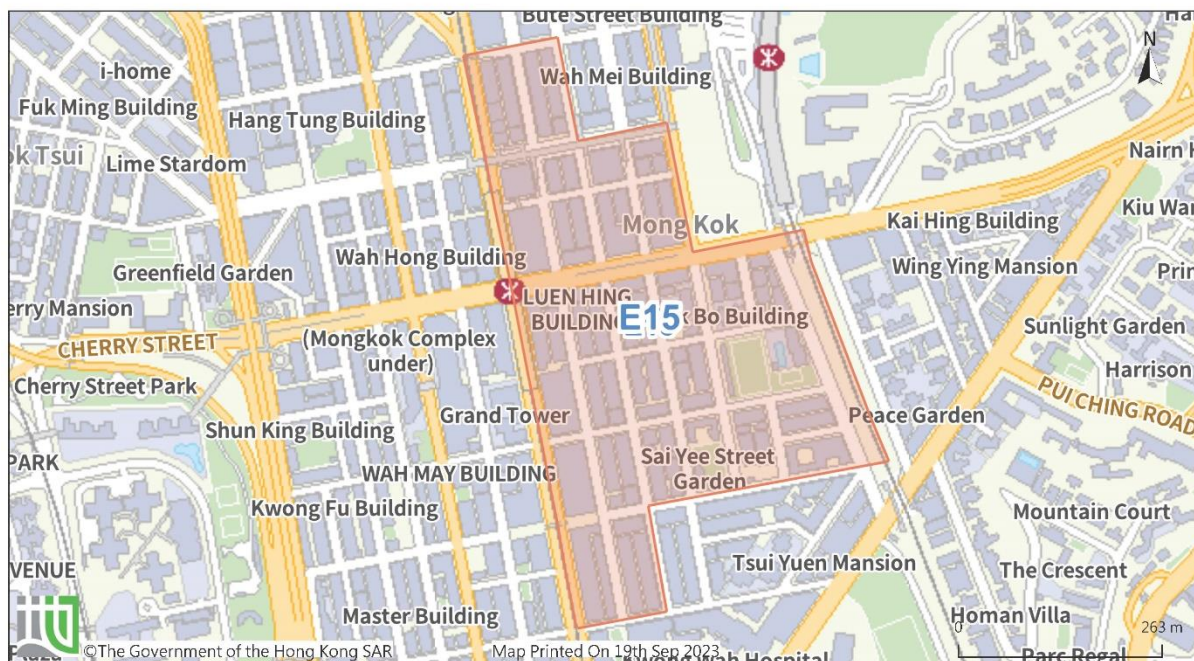
District：Yau Tsim Mong

Sub-district： Mong Kok South [Sub-district boundary map attached]

Powered by GeoInfo Map: https://www.map.gov.hk

Note: The use of this map is subject to the Terms and Conditions and the IP Rights Notice of GeoInfo Map.

Operating organisation： Yau Tsim Mong Youths Society

Partnering organisations： Hong Kong WuYi Youth Association

Mong Kok District Friendly Service Association

Communication Channels of the Care Team：

Telephone：	6675 6352
Email：	mongkoksouthcareteam@gmail.com
Whatsapp：	6675 6352

List of Care Team members：

Captain：	Mr HO Cheuk-fung
Vice-captain：	Mr CHAN Ho-man
Members：	Mr CHENG Ping-keung, Kenny

Members：	Ms WONG Mei-yin, My
	Mr LAM Kwan-leung
	Mr LIANG Kwun-fan
	Mr LIAQAT Imran
	Mr SO Chun-kit
	Ms LIANG Shiyun
	Mr WONG Ka-cheung
	Mr CHAN Tsz-yuk
	Mr LEE Chi-keung

Summary of Services for the Sub-district：

A. Mandatory Services

1. Community Care

Service requirement	Key Performance Indicator (KPI)
(a) Set up communication channels of the Care Team with at least 2 channels, such as telephone, email, social media, instant messaging software, etc.	The relevant channels shall be opened within two weeks after the funding agreement takes effect, and shall be maintained until the end of the funding agreement.
(b) Widely publicise the communication channels and services of the Care Team to the residents of the sub-district.	Publicise the communication channels and services of the Care Team in the sub-district, covering no less than 90% of the residents of the sub-district within 2.5 months after the funding agreement takes effect.
(c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government to deliver information to the residents so as to strengthen ties with the residents.	Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the sub-district as required by the Government or as needed. Within one year after the funding agreement takes effect, the established liaison network shall cover no less than 15% of the residents of the sub-district.

Service requirement	Key Performance Indicator (KPI)
(d) Visit/contact elderly households in the sub-district, establish contacts, and provide basic services for the elderly, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the elderly in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.	Provide information/services to at least 500 elderly households.
(e) Visit/contact other households in need in the sub-district, establish contacts, and provide basic services for the households, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the households in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.	Provide information/services to at least 600 households in need.
(f) Depending on the circumstances of the sub-district, provide home or other support services to those in need (such as simple home repairs/cleaning, health talks, "Share and Care" activities like collection of old clothes for donation, recruiting and training residents to be volunteers to serve other people in need, etc.).	Provide at least 170 times of simple home repairs service to households in need.

Service requirement	Key Performance Indicator (KPI)
(g) Visit the "three-nil" buildings and old buildings where the owners' corporations are not operating effectively/without hiring a management company to understand the management, safety and sanitary conditions of the buildings concerned, and compile the relevant information for the reference of the District Office. Depending on the situation of the building and the needs of the residents, make referrals to relevant departments or organisations for assistance, including applying to the District Office for provision of one-off cleaning services for the common areas of the building.	Visit 9 "three-nil" buildings or old buildings where the owners' corporations are not operating effectively/without hiring a management company every year, and compile information about the management, safety and sanitary conditions of the buildings.

2. Assistance in Emergencies

Service Requirement	Key Performance Indicator (KPI)
(a) When the heat/cold/temporary shelter is in operation, care about the needs of those who use/stay in the shelter and provide appropriate assistance.	Provide services up to 9 times as required by the Government.
(b) When there is a sudden incident/emergency/disaster in the district, care for the needs of the affected people and provide appropriate assistance, and forward important information to the residents as required by the Government.	Provide services up to 4 times as required by the Government.

Service Requirement	Key Performance Indicator (KPI)
(c) Provide emergency support for new policies/services of the Government or public organisations, such as assisting those in need to make applications (especially online applications), assisting in the distribution of materials or information, etc.	Provide services up to 4 times as required by the Government.

B. Add-on Services

Service requirement	Key Performance Indicator (KPI)
(a) Elderly Health Day, providing simple health check-ups, information on physical fitness, talks and mini-games.	4 times
(b) Co-organise large-scale policy publicity and educational activities or major district celebrations related to the promotion of the National Security Law or the Basic Law or sense of national identity with other Community Care Teams in the district.	1. Large-scale district celebrations for the National Day: 2 times 2. Large-scale district celebrations for the HKSAR Establishment Day: 2 times 3. Large-scale district publicity and educational activities on National Security Education Day: 2 times
(c) Co-organise activities with other Community Care Teams in the district to promote community inclusion – "Mentorship Programme for Ethnic Minorities in Yau Tsim Mong".	2 phases
(d) Visit composite buildings, old buildings and "three-nil" buildings in the district to promote fire prevention, building safety and cleanliness, and put up relevant posters.	12 buildings
(e) Organise publicity and educational activities on enhancing street management.	4 times

Service requirement	Key Performance Indicator (KPI)
(f) Set up large coalitions/mutual aid societies for residents of sub-divided flats (organise talks/visit sub-divided flats/set up social media pages).	4 times
(g) Hong Kong In-depth 1-day Tour.	4 times
(h) Present gift bags to drivers of public transport in the district.	4 times