Information on Sub-district Care Teams
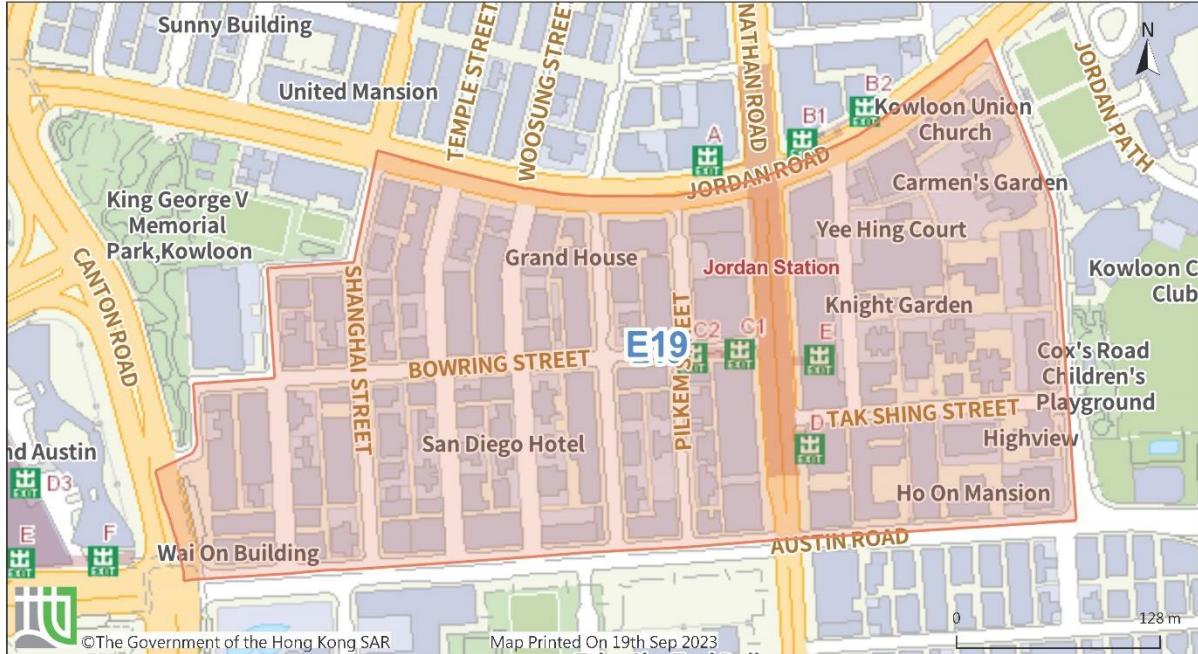
District：Yau Tsim Mong

Sub-district：Jordan South   [Sub-district boundary map attached]

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Operating organisation：   Y.T.M. Concern For Livelihood Association

Partnering organisations： Hong Kong Federation of Guangzhou Associations Limited

Friends of Yaumatei and Tsimshatsui Society

Communication Channels of the Care Team：

Telephone：	9140 9626
Email：	jordansouthdct@gmail.com

List of Care Team members：

Captain：	Mr CHAN Kam-wing
Vice-captain：	Mr TAM Yun-wah, Jacob
Members：	Mr CHIU Sung-bun, Ernest
	Mr YAN Mou-keung, Ronald
	Mr TSUI Ka-leung
	Mr YUNG Shui-man

Members：	Ms LI Er-huan
	Ms LEUNG Wai-yan
	Miss YEUNG Hong-ki
	Mr YU Wai-kuen

Summary of Services for the Sub-district：

A. Mandatory Services

1. Community Care

Service requirement	Key Performance Indicator (KPI)
(a) Set up communication channels of the Care Team with at least 2 channels, such as telephone, email, social media, instant messaging software, etc.	The relevant channels shall be opened within three weeks after the funding agreement takes effect, and shall be maintained until the end of the funding agreement.
(b) Widely publicise the communication channels and services of the Care Team to the residents of the sub-district.	Publicise the communication channels and services of the Care Team in the sub-district, covering no less than 90% of the residents of the sub-district within three months after the funding agreement takes effect.
(c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government to deliver information to the residents so as to strengthen ties with the residents.	Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the sub-district as required by the Government or as needed.　Within one year after the funding agreement takes effect, the established liaison network shall cover not less than 15% of the households of the sub-district.

Service requirement	Key Performance Indicator (KPI)
(d) Visit/contact elderly households in the sub-district, establish contacts, and provide basic services for the elderly, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the elderly in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.	Provide information/services to at least 300 elderly households.
(e) Visit/contact other households in need in the sub-district, establish contacts, and provide basic services for the households, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the households in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.	Provide information/services to at least 400 households in need.
(f) Depending on the circumstances of the sub-district, provide home or other support services to those in need (such as simple home repairs/cleaning, health talks, "Share and Care" activities like collection of old clothes for donation, recruiting and training residents to be volunteers to serve other people in need, etc.).	Provide at least 140 times of home or other supporting services to those in need.

Service requirement	Key Performance Indicator (KPI)
(g) Visit the "three-nil" buildings and old buildings where the owners' corporations are not operating effectively/without hiring a management company to understand the management, safety and sanitary conditions of the buildings concerned, and compile the relevant information for the reference of the District Office. Depending on the situation of the building and the needs of the residents, make referrals to relevant departments or organisations for assistance, including applying to the District Office for provision of one-off cleaning services for the common areas of the building.	Visit every year at least 4 "three-nil" buildings or old buildings where the owners' corporations are not operating effectively/without hiring a management company, and compile information about the management, safety and sanitary conditions of the buildings.

2. Assistance in Emergencies

Service Requirement	Key Performance Indicator (KPI)
(a) When the heat/cold/temporary shelter is in operation, care about the needs of those who use/stay in the shelter and provide appropriate assistance.	Provide services up to 9 times as required by the Government.
(b) When there is a sudden incident/emergency/disaster in the district, care for the needs of the affected people and provide appropriate assistance, and forward important information to the residents as required by the Government.	Provide services up to 4 times as required by the Government.

Service Requirement	Key Performance Indicator (KPI)
(c) Provide emergency support for new policies/services of the Government or public organisations, such as assisting those in need to make applications (especially online applications), assisting in the distribution of materials or information, etc.	Provide services up to 4 times as required by the Government.

B. Add-on Services

Service requirement	Key Performance Indicator (KPI)
(a) Co-organise a series of activities on healthy living and disease prevention for the elderly (mobile health station / free medical consultation / visits / health talk / vaccination / body check-up) with other Community Care Teams in the district.	10 times
(b) Co-organise large-scale policy-related publicity and educational activities relating to the promotion of the National Security Law, the Basic Law or the sense of national identity, as well as large-scale district festive events, with other Community Care Teams in the district.	1. Large-scale district celebrations for the National Day: 2 times 2. Large-scale district celebrations for the HKSAR Establishment Day: 2 times 3. Large-scale district publicity and educational activities on National Security Education Day: 2 times
(c) Co-organise festive events for ethnic Chinese/non-ethnic Chinese (film screening for all / Cantonese opera gala / new year celebration) with other Community Care Teams in the district.	4 times
(d) Co-organise activities on caring neighbourhood and community improvement (seminar / tea gathering) with other Community Care Teams in the district.	4 times

Service requirement	Key Performance Indicator (KPI)
(e) Co-organise with other Community Care Teams in the district to: 1 promote community inclusion (ethnic minority community ambassadors / career planning activities / growth training / workshops); 2 promote community inclusion – "Mentorship Programme for Ethnic Minorities in Yau Tsim Mong"; 3 invite students of different ethnic groups in the district to join the "Student Performing Team" to learn dancing and singing and to perform in public.	1. 3 times 2. 2 phases 3. 4 times
(f) Co-organise community recreational activities and interest classes or groups for students / the elderly (calligraphy and drawing / pop songs / Cantonese opera / dance) with other Community Care Teams in the district.	4 times