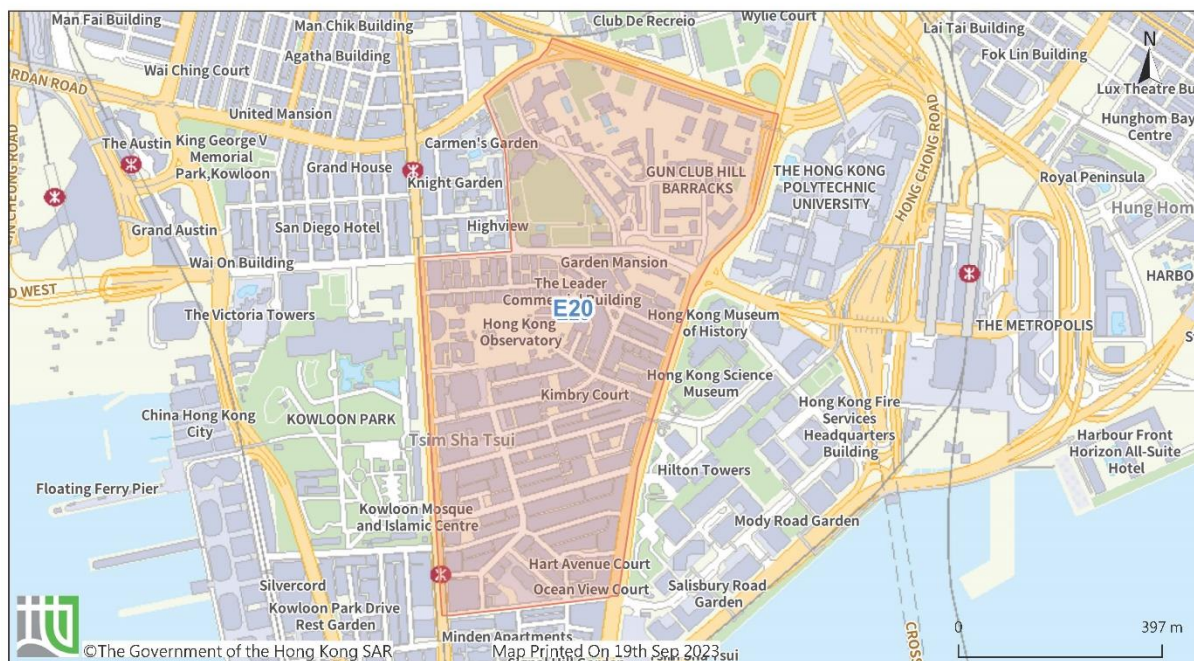


Information on Sub-district Care Teams

District : Yau Tsim Mong

Sub-district : Tsim Sha Tsui Central [Sub-district boundary map attached]

 **GEOINFO MAP**
地理資訊地圖 E20 - Tsim Sha Tsui Central



Powered by GeoInfo Map: <https://www.map.gov.hk>

Note: The use of this map is subject to the Terms and Conditions and the IP Rights Notice of GeoInfo Map.

Operating organisation : Hong Kong Guangzhou Nansha Association Limited

Partnering organisations : Tsim Sha Tsui Friendship Association

Yau Tsim Mong Federation of Association

Communication Channels of the Care Team :

Telephone :	5135 8504
Email :	tsimshatsuicentraldct@gmail.com
Whatsapp :	5135 8504

List of Care Team members :

Captain :	Ms CHAN Lai-fong
Vice-captain :	Ms LO Pui-yee
Members :	Mr KOK Kwai-leung Ms TAI Hui-shan Mr YICK Ping-fai

Members :	Mr CHIU Valiant Mr LUI Yau-bun, Raymond Ms LI Suk-har Ms CHAN Kwok-ping Mr CHIM Wai-lok Edward Mr. DHAKAL Gokarna Prasad Mr. LACHMANDAS Nandkumar
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Summary of Services for the Sub-district :

A. Mandatory Services

1. Community Care

Service requirement	Key Performance Indicator (KPI)
(a) Set up communication channels of the Care Team with at least 2 channels, such as telephone, email, social media, instant messaging software, etc.	The relevant channels shall be opened within two weeks after the funding agreement takes effect, and shall be maintained until the end of the funding agreement.
(b) Widely publicise the communication channels and services of the Care Team to the residents of the sub-district.	Publicise the communication channels and services of the Care Team in the sub-district, covering no less than 90% of the residents of the sub-district within three months after the funding agreement takes effect.
(c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government to deliver information to the residents so as to strengthen ties with the residents.	Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the sub-district as required by the Government or as needed. Within one year after the funding agreement takes effect, the established liaison network shall cover not less than 15% of the households of the sub-district.

Service requirement	Key Performance Indicator (KPI)
(d) Visit/contact elderly households in the sub-district, establish contacts, and provide basic services for the elderly, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the elderly in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.	Provide information/services to at least 300 elderly households.
(e) Visit/contact other households in need in the sub-district, establish contacts, and provide basic services for the households, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the households in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.	Provide information/services to at least 400 households in need.
(f) Depending on the circumstances of the sub-district, provide home or other support services to those in need (such as simple home repairs/cleaning, health talks, “Share and Care” activities like collection of old clothes for donation, recruiting and training residents to be volunteers to serve other people in need, etc.).	Provide at least 110 times of home or other support services to those in need.

Service requirement	Key Performance Indicator (KPI)
(g) Visit the "three-nil" buildings and old buildings where the owners' corporations are not operating effectively/without hiring a management company to understand the management, safety and sanitary conditions of the buildings concerned, and compile the relevant information for the reference of the District Office. Depending on the situation of the building and the needs of the residents, make referrals to relevant departments or organisations for assistance, including applying to the District Office for provision of one-off cleaning services for the common areas of the building.	Visit every year at least 5 "three-nil" buildings or old buildings where the owners' corporations are not operating effectively/without hiring a management company, and compile information about the management, safety and sanitary conditions of the buildings.

2. Assistance in Emergencies

Service Requirement	Key Performance Indicator (KPI)
(a) When the heat/cold/temporary shelter is in operation, care about the needs of those who use/stay in the shelter and provide appropriate assistance.	Provide services up to 9 times as required by the Government.
(b) When there is a sudden incident/emergency/disaster in the district, care for the needs of the affected people and provide appropriate assistance, and forward important information to the residents as required by the Government.	Provide services up to 4 times as required by the Government.

Service Requirement	Key Performance Indicator (KPI)
(c) Provide emergency support for new policies/services of the Government or public organisations, such as assisting those in need to make applications (especially online applications), assisting in the distribution of materials or information, etc.	Provide services up to 4 times as required by the Government.

B. Add-on Services

Service requirement	Key Performance Indicator (KPI)
(a) Elderly Health Day (simple health check-ups, blood pressure test, information on physical fitness and health talks).	10 times
(b) 1. Organise activities relating to the promotion of the Basic Law, the National Security Law, education on the rule of law and national identity (exhibitions/ seminars/ sharing sessions/ study tours) 2. Organise policy promotion activities (exhibitions/ visiting tours/ one-day tours)	3 times
(c) Organise festive celebrations (gift bags give-aways/ exchange activities/ community care tea gatherings)	4 times
(d) 1. Activities focusing on youth's physical and mental development (psychological counselling workshops, emotional counselling activities) 2. Care for youth career development (exchange and sharing sessions)	6 times

Service requirement	Key Performance Indicator (KPI)
(e) Organise activities for women (yoga classes, handicraft workshops)	8 times
(f) Care for ethnic minorities (provide information on public affairs, social welfare, medical and other related services, organise hobby classes).	2 times
(g) Co-organise large-scale policy-related publicity and educational activities relating to the promotion of the National Security Law, the Basic Law or the sense of national identity, as well as large-scale district festive events, with other Community Care Teams in the district.	<ol style="list-style-type: none"> 1. Large-scale district celebrations for the National Day: 2 times 2. Large-scale district celebrations for the HKSAR Establishment Day: 2 times 3. Large-scale district publicity and educational activities on National Security Education Day: 2 times
(h) Co-organise activities with other Community Care Teams in the district to promote community inclusion – “Mentorship Programme for Ethnic Minorities in Yau Tsim Mong”.	2 phases