



## अध्याय २२: सार्वजनिक सोधपुछहरू र हटलाइनहरू

### गृह मामिला विभागको गृह मामिला जाँच केन्द्रहरू (Home Affairs Department's Home Affairs Enquiry Centres)

निम्न सेवाहरू २० गृह मामिला जाँच केन्द्रहरूबाट उपलब्ध छन्:

#### ◆ सरकारी सेवा बारे जानकारी:

सरकारी सेवाहरूको पूर्ण दायराको जानकारी प्राप्त गर्न तपाईं कुनै पनि गृह मामिला जाँच केन्द्रमा जान सक्नुहुन्छ। सिधा सोधपुछका लागि, तपाईंले कर्मचारीबाट तत्काल जवाफको अपेक्षा गर्न सक्नुहुन्छ।

#### ◆ सरकारी फारमहरू र पर्चाहरूको वितरण:

सामान्य रूपमा प्रयोग हुने सरकारी फारमहरू, पर्चाहरू र पाम्पलेट कुनै पनि गृह मामिला जाँच केन्द्रमा निःशुल्क उपलब्ध छन्।

#### ◆ निजी प्रयोगको लागि घोषणा / शपथ को प्रशासन:

गैर-सरकारी निकायहरू (जसलाई "निजी प्रयोगका लागि घोषणा वा शपथहरू" ("declarations or oaths for private use") भनेर चिनिन्छ) द्वारा आवश्यक घोषणा वा शपथ (शपथको सट्टामा पुष्टि सहित) व्यवस्थापन गर्न हाम्रो गृह मामिला जाँच केन्द्रहरूमा उपलब्ध निःशुल्क सेवा हो। तलको तालिकाले घोषणा वा शपथ प्रशासनमा सेवा प्रदान गर्ने कार्यालयहरूको ठेगानाहरू, टेलिफोन नम्बरहरू र घोषणा वा शपथ सेवा समयहरू देखाउँदछ। कृपया ध्यान दिनुहोस् कि सेवा टाइमस्लटहरू कुनै सूचना बिना परिवर्तनको विषय हुन सक्छ, र तपाईंलाई दृढतापूर्वक पुष्टि गर्नको लागि सम्बन्धित कार्यालयसँग परामर्श गर्न सल्लाह दिइन्छ। सामान्यतया, तपाईं तयारी कार्यको लागि टाइमस्लट भन्दा १५ मिनेट अघि आइपुग्नु आवश्यक छ (जस्तै फारम भर्नु र सान्दर्भिक कागजातहरूको मुद्रांकन)।

गृह विभागको वेबसाइट: [www.had.gov.hk](http://www.had.gov.hk) |

टेलिफोन सोधपुछ केन्द्र: २८३५-२५००

## गृह मामिला जाँच केन्द्रहरू

Home Affairs Enquiry Centre	Address	Telephone	Declaration/ Oath Timeslot
Central & Western	G/F, Harbour Building 38 Pier Road Central, Hong Kong	2189-2819	9:30 am 10:30 am 11:30 am 12:30 pm 1:30 pm 2:30 pm 3:30 pm 4:30 pm 5:30 pm 6:45 pm
Eastern	G/F, Eastern Law Courts Building, 29 Tai On Street Sai Wan Ho, Hong Kong	2886-6531	9:30 am 10:00 am 10:30 am 11:00 am 11:30 am 12:00 noon 12:30 pm 1:30 pm 2:30 pm 3:00 pm 3:30 pm 4:00 pm 4:30 pm 5:00 pm 5:30 pm 6:00 pm 6:45 pm
Southern	G/F, Ocean Court 3 Aberdeen Praya Road Aberdeen, Hong Kong	2814-5720	10:00 am 11:30 am 2:45 pm 4:45 pm 6:45 pm

Wan Chai	G/F, 2 O'Brien Road Wan Chai, Hong Kong	2575-2477	9:30 am 10:30 am 11:30 am 12:30 pm 2:30 pm 3:30 pm 4:30 pm 5:30 pm 6:45 pm
Kowloon City	LG/F, Kowloon City Government Offices 42 Bailey Street Hung Hom, Kowloon	2621-3401	9:30 am 10:30 am 11:30 am 12:30 pm 1:30 pm 2:30 pm 3:30 pm 4:30 pm 5:30 pm 6:45 pm
Kwun Tong	G/F, Eastcore 398 Kwun Tong Road Kwun Tong, Kowloon	2342-3431	10:00 am 11:00 am 12:00 noon 1:30 pm 3:00 pm 4:00 pm 5:00 pm 6:00 pm 6:45 pm
Sham Shui Po	G/F, Cheung Sha Wan Government Offices 303 Cheung Sha Wan Road Sham Shui Po, Kowloon	2728-0781	9:30 am 10:30 am 11:30 am 12:30 pm 3:00 pm 4:00 pm 5:00 pm 6:00 pm 6:45 pm

Wong Tai Sin	Unit 201, 2/F Lung Cheung Office Block 138 Lung Cheung Road Wong Tai Sin, Kowloon	2322-9701	9:45 am 10:45 am 11:45 am 12:45 pm 1:45 pm 2:45 pm 3:45 pm 4:45 pm 5:45 pm 6:45 pm
Yau Tsim Mong	G/F, Mong Kok Government Offices 30 Luen Wan Street Mong Kok, Kowloon	2399-2111	9:30 am 10:30 am 11:30 am 12:30 pm 1:30 pm 2:15 pm 3:00 pm 3:45 pm 4:30 pm 5:15 pm 6:00 pm 6:45 pm
Islands - Cheung Chau	G/F, 22 San Hing Street Cheung Chau	2981-1060	By appointment only
Islands - Mui Wo	G/F, Mui Wo Government Offices 2 Ngan Kwong Wan Road Mui Wo, Lantau Island	2984-7231	By appointment only
Islands - Tung Chung	1/F, Tung Chung Post Office Building, 6 Mei Tung Street Tung Chung, Lantau Island	2109-4953	Wed: 10:00 am 11:00 am Fri:3:00 pm (Please contact our staff in advance for appoint- ments)

Kwai Tsing	2/F, Kwai Hing Government Offices Building 166-174 Hing Fong Road Kwai Chung, NT	2425-4602	9:30 am 10:30 am 11:30 am 12:30 pm 1:30 pm 2:30 pm 3:30 pm 4:30 pm 5:30 pm 6:30 pm
North	G/F, North District Government Offices 3 Pik Fung Road, Fanling, NT	2683-2913	9:30 am 10:30 am 11:30 am 1:30 pm 3:30 pm 6:45 pm
Sai Kung	G/F, Sai Kung Tseung Kwan O Government Complex 38 Pui Shing Road, Hang Hau Tseung Kwan O, NT	3740-5347	9:30 am 10:30 am 11:30 am 12:30 pm 1:30 pm 2:30 pm 3:30 pm 4:30 pm 5:30 pm 6:30 pm
Sha Tin	G/F, Sha Tin Government Offices 1 Sheung Wo Che Road Sha Tin, NT	2606-5456	10:00 am 11:00 am 12:00 noon 2:30 pm 4:30 pm 6:45 pm
Tai Po	G/F, Tai Po Government Offices Building 1 Ting Kok Road, Tai Po, NT	2654-1262	10:00 am 11:00 am 12:00 noon 2:30 pm 4:30 pm 6:45 pm

Tsuen Wan	1/F, Tsuen Wan Multi-storey Carpark Building 174-208 Castle Peak Road Tsuen Wan, NT	2492-5096	9:45 am 10:45 am 11:45 am 12:45 pm 1:45 pm 2:45 pm 3:45 pm 4:45 pm 5:45 pm 6:45 pm
Tuen Mun	2/F, Tuen Mun Government Offices 1 Tuen Hi Road Tuen Mun, NT	2451-1151	9:30 am 10:30 am 11:30 am 12:30 pm 1:30 pm 2:30 pm 3:30 pm 4:30 pm 5:45 pm 6:45 pm
Yuen Long	G/F, Yuen Long District Office Building 269 Castle Peak Road Yuen Long, NT	2474-0324	9:30 am 10:30 am 11:30 am 12:30 pm 1:30 pm 2:30 pm 3:30 pm 4:30 pm 5:30 pm 6:45 pm

## उपयोगी हटलाइनहरू

Government Department / Bureau	Telephone
1823	1823
Agriculture, Fisheries and Conservation Department	2708-8885
Airport General Enquiries	2181-8888
Buildings Department	2626-1616
Civil Engineering and Development Department	2762-5111
Communications Authority (broadcasting matters)	2961-6333
Construction Workers Registration Authority	2873-1911
Consumer Council	2929-2222
Customs and Excise Department	2815-7711
Department of Health	
- General Enquiries	2961-8989
- Central Health Education Unit	2572-1476
Drainage Services Department	2300-1110
Education Bureau	2891-0088
Employees Retraining Board	182-182
Environmental Protection Department	2838-3111
Equal Opportunities Commission	2511-8211
Fire Services Department	
- Emergency Call	999
- General Enquiries and Complaints	2723-8787
Food and Environmental Hygiene Department	2868-0000
Home Affairs Department	
- Telephone Enquiry Centre	2835-2500
- Race Relations Unit	2835-1747
Hong Kong Council for Accreditation of Academic & Vocational Qualifications	3658-0000
Hong Kong Monetary Authority	2878-8196
Hong Kong Observatory	
- Dial-a-weather	1878-200
- General Enquiries	2926-8200

Hong Kong Police Force	999
- Emergency Call	2527-7177
- Police Hotline	2866-7700
- Complaints Against Police Office Hotline	3661-2000
- Airport District	
Hongkong Post	2921-2222
Hospital Authority	2300-6555
Housing Department	2712-2712
Immigration Department	2824-6111
Independent Commission Against Corruption	2526-6366
Inland Revenue Department	187-8088
Labour Department	2717-1771
Legal Aid Department	2537-7677
Leisure and Cultural Services Department	2414-5555
Mandatory Provident Fund Schemes Authority	2918-0102
Office of The Ombudsman	2629-0555
Office of the Privacy Commissioner for Personal Data	2827-2827
Office of the Communications Authority	2961-6333
Rating and Valuation Department	2152-2152
Security Bureau (Narcotics Division)	186-186
Social Welfare Department	2343-2255
Working Family and Student Financial Assistance Agency	2802-2345
Transport Department (Complaint Hotline)	2889-9999
Vocational Training Council	2836-1000
Water Supplies Department	2824-5000



Utility Companies	Telephone
<b><i>Electricity</i></b>	
China Light & Power Company Limited - 24-hour Customer Services - 24-hour Emergency Services	2678-2678 2728-8333
Hong Kong Electric Company Limited - Customer Services - 24-hour Emergency Reporting (English)	2887-3411 2555-4000
<b><i>Gas</i></b>	
The Hong Kong & China Gas Company Limited - 24-hour Customer Service Hotline - 24-hour Emergency Hotline	2880-6988 2880-6999
<b><i>Telecommunications</i></b>	
Hong Kong Broadband Network Limited	128-100
Hutchison Global Communications Limited	3166-3333
New World Telecommunications Limited	1239
PCCW-HKT Telephone Limited - PCCW Consumer Service Hotline - Local Directory Inquiry (English) - International Directory Inquiries - Telephone Repair / Fault Reporting	1000 1081 10015 109
Wharf T&T Limited	2112-1121

<i><b>Transportation</b></i>	
Citybus Limited	2873-0818
Discovery Bay Transportation Services Limited	2987-7351
Hong Kong & Kowloon Ferry Holdings Limited	2815-6063
Hong Kong Tramways Limited	2548-7102
The Kowloon Motor Bus Company (1933) Limited	2745-4466
Long Win Bus Company Limited	2261-2791
MTR Corporation Limited	2881-8888
New Lantau Bus Company (1973) Limited	2984-9848
New World First Bus Services Limited	2136-8888
New World First Ferry Services Limited	2131-8181
Park Island Transport Company Limited	2946-8888
The “Star” Ferry Company Limited	2367-7065