



Chapter 10: The Hong Kong Police Force

999 emergency calls

In the event of an emergency requiring immediate assistance from the Police, Fire Services Department, or hospitals, please dial **999**. An operator will promptly answer your call and dispatch the necessary assistance as soon as possible.

If your situation does not constitute an emergency, please **DO NOT** call **999**. Instead, please report the matter via e-Report Centre at https://www.police.gov.hk/ppp_en/contact_us.html or to the nearest police station. Police officers will offer professional assistance at no cost.

Police stations

Police stations in Hong Kong are open 24 hours a day. If you want to report a case, English-speaking police officers are on duty at all stations to assist you.

The telephone numbers of the police stations are as follows:

Hong Kong Island Police Stations		Kowloon West Region Police Stations	
Central	3661-1600	Yau Ma Tei	3661-1652
Peak	3661-1604	Tsim Sha Tsui	3661-1650
Western	3661-1618	Mong Kok	3661-1642
Aberdeen	3661-1614	Sham Shui Po	3661-1646
Stanley	3661-1616	Cheung Sha Wan	3661-1644
Wan Chai	3661-1612	Kowloon City	3661-1640
Happy Valley	3661-1610	Hung Hom	3661-1638
North Point	3661-1608	Traffic Kowloon West	3661-1654
Chai Wan	3661-1606		
Traffic Hong Kong Island	3661-1620		

Kowloon East Region Police Stations		New Territories South Region Police Stations	
Wong Tai Sin	3661-1632	Tsuen Wan	3661-1708
Sai Kung	3661-1630	Kwai Chung	3661-1690
Kwun Tong	3661-1622	Tsing Yi	3661-1692
Tseung Kwan O	3661-1624	Sha Tin	3661-1702
Sau Mau Ping	3661-1628	Tin Sum	3661-1706
Ngau Tau Kok	3661-1626	Ma On Shan	3661-1700
Traffic Kowloon East	3661-1636	Lantau North	3661-1694
		Mui Wo	3661-1696
		Airport District	3661-1688
		Penny's Bay Police Post	3661-1698
		Traffic New Territories South	3661-1710

New Territories North Region Police Stations		Marine Region Police Stations and Posts	
Sha Tau Kok	3661-1664	Marine East	3661-1718
Ta Kwu Ling	3661-1666	Marine South	3661-1724
Lok Ma Chau	3661-1658	Marine West	3661-1726
Yuen Long	3661-1680	Marine North	3661-1722
Tin Shui Wai	3661-1678	Cheung Chau	3661-1712
Pat Heung	3661-1676	Peng Chau	3661-1716
Tai Po	3661-1674	Lamma Island	3661-1714
Sheung Shui	3661-1672	Sok Kwu Wan	3661-1736
Tuen Mun	3661-1670	Marine Harbour	3661-1720
Castle Peak	3661-1668		
Traffic New Territories North	3661-1684		

Central Service Centre			3661-1602
Reporting Centres			
Shau Kei Wan	3661-1620	Lok Ma Chau Boundary Control Point	3661-1660
Lok Ma Chau Spur Line Control Point	3661-1662	Lo Wu Control Point	3661-1656
Man Kam To Boundary Control Point	3661-1686	Shenzhen Bay Port	3661-1682
Kai Tak Cruise Terminal	3661-1796	West Kowloon Station	3661 1794 3661-1795
Hong Kong-Zhuhai- Macao Bridge Hong Kong Port	3661-1734	Heung Yuen Wai Boundary Control Point	3661-1737

Report Hotlines		Enquiry Hotlines	
Police Hotline	2527-7177	Recruitment Matters	2860-2860
Organised Crime and Triad Hotline	2527-7887	Complaints Against Police Office	2866-7700
Police Drug Reporting Hotline	2527-1234	Certificate of No Criminal Conviction Office	2396-5351
Commercial and Technology Crime Hotline	2860-5012	Licensing Matters	2860-2973
		Sexual Conviction Record Check Office	3660-7499
		“Anti-Scam Helpline” Public Enquiry Hotline	18222

Website of the Hong Kong Police Force: www.police.gov.hk.

Your rights

What should I do if the police stop me?

Remember to carry proof of identity every time you go out. Proof of identity can be your Hong Kong ID card, a temporary Hong Kong identity card or your passport.

By law, a police officer may:

- stop you and demand that you produce proof of identity for inspection if he / she finds you are acting suspiciously.
- question you about things like your address, where you are going, or what you are doing.
- detain you for a reasonable period if the police officer suspects that you have committed an offence.
- search you for anything that may threaten the safety of the police officer.

Warning:

Do not resist the police when they are performing their duties or even assault them. Otherwise, you may face prosecution.

If you are doubtful about a police officer's identity, ask him or her to produce their warrant card for inspection. This has the officer's photograph, name, rank, unique identification number and badge on it. The words "Hong Kong Police" are printed at the front and the back of the card.

If the search involves bodily contact, it will be carried out by a police officer of the same sex. You may request to have the search conducted in a police station.

What are your rights if you are in police custody?

1. Seeking legal assistance

- To make private telephone calls to, or communicate in writing or in person with a lawyer.
- To have a lawyer present during any interview with the Police.
- To communicate privately or refuse to communicate with a lawyer claiming to have been instructed by a third person on your behalf.
- To be provided with a list of solicitors published by the Law Society of Hong Kong.

2. Telling someone that you are at a police station

- To require the Police to try to inform a relative or friend that you are at a police station, and to be informed of the result.

3. Communicating with a relative or friend

- To be given reasonable opportunities to communicate with a relative or friend by telephone.
- To receive visits from a relative or friend. If for an arrested person and detained person, the permission of the Duty Officer for such visits is required.
- To be supplied with writing materials and to have your letter posted as soon as practicable at your own expense.

4. Receiving copies of written record under caution

- To be supplied with a copy of your written record under caution as soon as practicable after the interview.
- To refuse to answer subsequent questions until a copy of the written record under caution has been provided to you.

5. Communication with consulate if you are a foreign national

- To receive visits from or to communicate in private with (i) representatives from the consulate or the relevant authority of your home country or (ii) a lawyer whom such representatives arrange for you.

6. Notification to consulate if you are a foreign national

- To require the Police to notify the consulate of your home country in Hong Kong of your arrest or detention.
- To require the Police to notify the relevant authority of your home country of your arrest or detention, if there is no consular representation in Hong Kong.

7. Provision of food and drink

- To be provided with drinking water upon request while in police custody.
- To be offered three meals a day with drinks.
- Due to a special reason, e.g. religious need or outside the canteen operating hours, etc. food from an outlet or delivered by your relative or friend may be arranged on your behalf subject to the permission of the Duty Officer or an inspector and the inspection of such food.

8. Seeking medical attention

- To be given medical attention if you feel unwell.

9. Requesting for release or admittance to bail (applies to persons detained in police custody only)

- To request to be released or to be admitted to bail. (If you are remanded by order of a magistrate, the decision of release or granting bail will be made by the magistrate.)

For Rights 1 to 5, you are entitled to the rights provided that no unreasonable delay or hindrance is reasonably likely to be caused to the process of investigation or administration of justice.

Home security

Although Hong Kong is one of the safest cities in the world, new arrivals in the city should take precautions to protect their property such as:

- Lock doors and windows to keep burglars out.
- Do not permit strangers to enter your premises without checking their identity.
- Switch off cooking devices when leaving home to avoid fire.
- Never leave infants or young children at home alone.

Further Crime prevention and home security advice can be found on the Hong Kong Police Website at

https://www.police.gov.hk/ppp_en/04_crime_matters/cpa/cpa_ds.html.